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November 2017 Message from the Chair

Winter approaches as November rolls around. The baseball season has ended and the other major sports are in full swing. Thanksgiving is only a few weeks away with Christmas following very closely behind.

Please make sure to winterize your car and other necessities. I am personally looking for a new or perhaps a used car in very good condition as I don't think mine could get me through another Chicago area winter.

In 2018, there will be no Illiana Conference. We do plan to have a conference in the early part of 2019. The details will be forthcoming later next year.

The next Illiana meeting is November 14th at Houlihan's in Schererville, IN. Kevin Kensinger will be giving a presentation on Applying Histograms and Run Charts in Supply Management. Please make a reservation to join us.

Daniel J. Mateja CMQ/OE
ASQ Illiana Section 1213 Chair



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The Global Voice of Quality

“Quality is not what happens when what you do matches your intentions. It is what happens when what you do matches your customers’ expectations.” ~Guaspari

Illiana News

Welcome New Members

◇ **June**

Michael Wroblewski, Gina Lakich, Katherine McCrorie,
John Kaminski, and Jennifer Harris

◇ **July**

Crystal Simon and Vasanthan Ramakrishnan

◇ **August**

Robert Ives, Bienjen Kortmann, and James Eisenbrandt

◇ **September**

Carol Schultz

◇ **October**

Natalie Bittles and Melinda Gunderman

New members did you know that your first dinner meeting is complimentary?

Milestones

One year Anniversary

Anthony Pingitore, Rogers Heard, Mathew Morgan
Patrick Benac, and Anthony Lowe

VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right.

Email them your ideas or suggestions.



Certification Tests

CQT, CQI, CRE, CBA, CHA, CMQ/OE, SSB, MBB, SSB, SSB, CSQP

Testing Windows:	Application Deadline
September 1-17, 2017	Passed
November 3-19, 2017	Passed
January 5-21, 2018	December 8, 2017
March 2-18, 2018	February 2, 2018
May 4-20, 2018	April 6, 2018

CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP

Testing Windows:	Application Deadline
October 6-22, 2017	Passed
December 1-17, 2017	Passed
February 2-18, 2018	January 5, 2018
April 6-22, 2018	March 9, 2018

Exam Dates

Please check exam dates & deadlines carefully. ASQ will make no exceptions.

All deadlines are at 11:59 p.m. (Central) on the date specified.

See specific certification program webpages on the ASQ web site for additional Special Administration dates where applicable.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.



November Dinner Meeting

When: Tuesday, November 14, 2017

5:50 p.m.: Pre-meeting session (setting up, early networking)

6:00 p.m.: Registration and networking

6:30 p.m.: Dinner

7:30 p.m.: Presentation begins

Location: Houlihan's

1550 US Hwy 41

Schererville, IN 46375

(219) 864-0077

Cost: \$25.00

Please register by end of business day on Monday, November 13th, 2017 at

<http://asq-illiana.org/reservations/>

Topic: Applying Histograms and Run Charts in Supply Chain Management

Speaker: Kevin Kensinger

Kevin is the Principal Consultant for the StoneCross Group, LLC and has over 25 years of experience in Operational Improvement Consulting and industry, giving him a particularly valuable perspective of business solutions. He has advised Fortune 200 clients, and yet has been on the front lines implementing business solutions as a senior manager within industry. He holds a bachelor's degree in Industrial Management/Computer Science/Accounting from Purdue University and master's degree in Computer Information Systems from Boston University, along with numerous professional designations, including ASQ Certified Six Sigma Black Belt, CQE, CQA, and Certified Public Accountant (CPA). Has led 400+ continuous improvement teams in a wide range of industries and applied Lean Manufacturing/Six Sigma principles to drive dramatic improvements in on-time performance, customer satisfaction, and cost reduction.



2017-2018 PROGRAM SCHEDULE

DATE	CONTACT	TOPIC	LOCATION	SPEAKER
09/19/17	C. Amaury	Standard Work is a Verb: The Quality Perspective	True BBQ & Whiskey Bar 8940 Calumet Ave. Munster, IN 46321	John Allwood
10/17/2017	C. Amaury	Supplier and Internal Audits	DOC's Smokehouse & Craft Bar 19081 Old Lagrange Rd #105 Mokena, IL 60448	Paul Richards (GE Healthcare)
11/14/2017	C. Amaury	Applying Histograms and Run Charts in Supply Chain Management	Houlihan's 1550 US Hwy 41 Scherverville, IN 46375	Kevin R. Kensinger
12/12/2017	Section Chair	Business Meeting	Bullpen Luxury Bar & Grill (Tentative) 9318 Indianapolis Blvd. Highland, IN 46322	Daniel Mateja
Jan-2018	TBD	Webinar (Topic: TBD) Note: There will be no annual Quality Conference held in 2018 (The next conference will be scheduled for 2019).	LIVE Virtual Meeting (Via WebEx or GoToMeeting or Skype Business, etc.)	TBD
2/20/2018	Coline Amaury	TBD	TBD	TBD
3/20/2018	Coline Amaury	TBD	TBD	TBD
4/17/2018	Coline Amaury	TBD	TBD	TBD
5/15/2018	Coline Amaury	TBD	TBD	TBD