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## MESSAGE FROM THE CHAIR

Dear Illiana Section Members,

Summer is approaching which means that we are nearing the end of the school year for some of you. It also means that most of us will be going on vacations, enjoying the warmer weather and spending time outside. Here's hoping that everyone has a fun, safe and enjoyable summer.

The next and last Illiana meeting for the school calendar year will be on May 16<sup>th</sup>. The speaker this month is Ed Halpern. He will be speaking to us about Human Factors and Implications for Medical Device Design. Please make a reservation and join us.

Daniel J. Mateja CMQ/OE  
ASQ Illiana Section 1213 Chair



**Illiana Section Committee  
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Open position

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Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

**Did You Know?**

Did you know that Illiana Section 1213 is looking for a new Internet Liaison?

**Division Internet Liaison**

**Member Leader Position Description**

**Term One year: January 1 to December 31.**

**Specific Duties and Responsibilities**

- Work with leadership committee to set goals/metrics to support the management process as it relates to the member unit's Internet presence.
- Communicate/report to the leadership committee activities performed, status of performance against goals/metric set, etc. for the member unit's Internet presence.
- Maintain section or division Web page on [www.asq.org](http://www.asq.org). o For division liaisons: Access your Web tools to post announcements and library articles. Access web management information.
- Provide current and relevant information about the member unit, such as history, mission (should include the society mission statement), goals, membership benefits, events and activities, and reliable contact information for key volunteers, etc.
- Be available and knowledgeable of [www.asq.org](http://www.asq.org) to answer questions and provide support to members and other volunteers who need assistance.
  - Educate members on the features and information available on [www.asq.org](http://www.asq.org) to encourage utilization of the Web site.
    - Adhere to established copyright laws.
  - Uphold society bylaws and policies and procedures.

**Qualifications**

- Must be an ASQ member in good standing.
- Must have access to a computer and the Internet.
- Preferably, should be proficient with Web browsers, the Internet, and associated software applications.
- Preferably will have strong writing skills if preparing content for the Web.

**Time Commitment** Approximately two to six hours per month (outside of member unit meetings).

## Certification Tests

<b>CQT, CQI, CRE, CBA, CHA, CMQ/OE, SSBB, MBB, SSYB, CSQP</b>	
<b>Testing Windows:</b>	<b>Application Deadline</b>
September 1 - October 15, 2016	August 22, 2016* *Online applications only. Paper application deadline Passed.
January 6 - 22, 2017	Passed
March 3 - 19, 2017	Passed
May 5 - 21, 2017	Passed
July 7 - 23, 2017	9-Jun-17
September 1 - 17, 2017	4-Aug-17
November 3 - 19, 2017	6-Oct-17
<b>CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP</b>	
<b>Testing Windows:</b>	<b>Application Deadline</b>
December 1 - 17, 2016	Passed
February 3 - 19, 2017	Passed
April 7 - 23, 2017	Passed
June 2 - 18, 2017	Passed
August 4 - 20, 2017	7-Jul-17
October 6 - 22, 2017	8-Sep-17
December 1 - 17, 2017	3-Nov-17

### Exam Dates

Please check exam dates & deadlines carefully. ASQ will make no exceptions.

All deadlines are at 11:59 p.m. (Central) on the date specified.

See specific certification program webpages on the ASQ web site for additional Special Administration dates where applicable.

### Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

### VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right.

Email them your ideas or suggestions.



## May Dinner Meeting

**When: Tuesday, May 16<sup>th</sup>, 2017**

5:50 p.m.: Pre-meeting session (setting up, early networking)

6:00 p.m.: Registration and networking

6:30 p.m.: Dinner

7:30 p.m.: Presentation begins

**Location: Bartolini's**

14420 S. Pulaski Ave

Midlothian, IL 60445

(708) 396-2333

**Cost:** \$25.00

**Menu:** Buffet Style Dinner

- Rolls/Butter. Italian Tossed Salad, with choice of 3 dressings (Ranch, French, and Italian)
- Two Entrees:
  - Grilled lemon chicken with artichoke hearts and tomatoes.
  - Italian sausage and garlic potatoes with roasted red and green peppers.
- Starch: Cavatelli pasta with tomato basil sauce/ Vegetables: vegetable medley
- Dessert: Sweet table (Assorted Mini Pastries and Cookies)
- Beverages (included): Soft Drinks, Iced Tea, and Coffee. \*\* Cash Bar.

**Please register by end of business day on Monday, May 15<sup>th</sup>, 2017 at <http://asq-illiana.org/reservations/>**

**Topic: Human Factors and Implications for Medical Device Design**

**Speaker: Ed Halpern, PhD**

Human factors engineering encompasses the science and methods used to make products and services easy to use, and in the case of medical device design, safe to use. This presentation provides an overview of human factors engineering, with examples of how evolving product designs can improve user experiences. A quality system that is “fit for use” can only be evaluated as such when it is usable by the target population. Usability takes on even greater importance when the system is a medical device because operator mistakes can have severe consequences.



Ed Halpern, PhD, is a Principal Human Factors Research Engineer, focusing on medical combination products that are self-administered by patients. He joined AbbVie in 2014 after 6 years at Baxter Healthcare, where he worked as an Engineering Specialist of Human Factors, focusing on the human factors design and evaluation of Large Volume Pumps for administering medications in hospitals and of dialysis devices for use in the home by patients suffering from kidney failure.



## 2016-2017 PROGRAM SCHEDULE

DATE	CONTACT	TOPIC	LOCATION	SPEAKER
9/20/2016	Coline Amaury	Deming Principles for Management - The Basis of Lean	Heroes West Sports Grill 1530 Commerce Lane Joliet, IL 60431	Francisco Pulgar-Vidal
10/18/2016	Coline Amaury	How to implement Organizational Change Effectively	True BBQ & Whiskey Bar 8940 Calumet Ave. Munster, IN 46321 (219) 836-2122	Dr. John N. Kalaras, Ph.D.
11/15/2016	Coline Amaury	For Me, Effective Application of FMEAs	Theo's Steak and Seafood 9144 Indianapolis Boulevard Highland, IN 46322 (219) 838-8000	Laura Clymore Ellman
12/13/2016	Daniel Mateja	Business Meeting	Parmesans Station 18001 80th Avenue Tinley Park, IL 60477 TBD	Board Members
1/20/2017	Catherine Sandin	2017 ASQ Illiana Quality Conference: "LEAN and other Quality Tools"	Prairie State College Chicago Heights, IL	Various
2/21/2017	Coline Amaury	Inventory is Evil: Another way to manage your supply chain using statistics	Chef Klaus' Bier Stube 20827 LaGrange Road Frankfort, IL 60423	Kevin R. Kensinger
3/21/2017	Coline Amaury	Plant Tour & Dinner to Follow	Modern Forge Indiana Merrillville, IN	TBD
4/18/2017	Coline Amaury	Lean Hospital Success Stories	Bohemian Joe's (Formerly Popolano's) 17940 Torrence Ave Lansing, IL, 60438	Keith H. Poole
5/16/2017	Coline Amaury	Quality And Human Factors (Implications for Medical Device Design)	Bartolini's 14420 S. Pulaski Ave Midlothian, IL 60445	Ed S. Halpern, PhD

