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Committee**

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MESSAGE FROM THE CHAIR

Dear Illiana Section Members,

It seems like my monthly messages always starts with the weather so I will continue with that theme. Unfortunately, a wintry mix is expected for the end of the first week in April. I believe the weather at the beginning of January, February and March was better than what we may start with this month.

On the other hand, the baseball season has started. Both the professional basketball and hockey seasons are headed to the playoffs and we just finished an exciting March Madness tournament. It's a good time of year for those of you who are sports fans.

Hopefully, everyone who attended the annual Illiana plant tour at Modern Forge Indiana found it enjoyable as well as educational.

As we approach summer, there are only two more Illiana meetings for the school calendar year. The next Illiana meeting is on April 18th at Bohemian Joe's and Seafood in Lansing, IL. Keith Poole will be discussing Lean Hospital Success Stories. Please make a reservation and join us.

Daniel J. Mateja CMQ/OE
ASQ Illiana Section 1213 Chair



**Illiana Section Committee
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Open position

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Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

Did You Know?

Did you know that Illiana Section 1213 is looking for a new Internet Liaison?

Division Internet Liaison

Member Leader Position Description

Term One year: January 1 to December 31.

Specific Duties and Responsibilities

- Work with leadership committee to set goals/metrics to support the management process as it relates to the member unit's Internet presence.
- Communicate/report to the leadership committee activities performed, status of performance against goals/metric set, etc. for the member unit's Internet presence.
- Maintain section or division Web page on www.asq.org. o For division liaisons: Access your Web tools to post announcements and library articles. Access web management information.
- Provide current and relevant information about the member unit, such as history, mission (should include the society mission statement), goals, membership benefits, events and activities, and reliable contact information for key volunteers, etc.
- Be available and knowledgeable of www.asq.org to answer questions and provide support to members and other volunteers who need assistance.
 - Educate members on the features and information available on www.asq.org to encourage utilization of the Web site.
 - Adhere to established copyright laws.
 - Uphold society bylaws and policies and procedures.

Qualifications

- Must be an ASQ member in good standing.
- Must have access to a computer and the Internet.
- Preferably, should be proficient with Web browsers, the Internet, and associated software applications.
- Preferably will have strong writing skills if preparing content for the Web.

Time Commitment Approximately two to six hours per month (outside of member unit meetings).

Certification Tests

CQT, CQI, CRE, CBA, CHA, CMQ/OE, SSBB, MBB, SSB, CSQP	
Testing Windows:	Application Deadline
September 1 - October 15, 2016	August 22, 2016* *Online applications only. Paper application deadline Passed.
January 6 - 22, 2017	Passed
March 3 - 19, 2017	Passed
May 5 - 21, 2017	7-Apr-17
July 7 - 23, 2017	9-Jun-17
September 1 - 17, 2017	4-Aug-17
November 3 - 19, 2017	6-Oct-17
CQA, CQE, CQIA, CSQE, CSSGB, CQPA, CCT, CPGP	
Testing Windows:	Application Deadline
December 1 - 17, 2016	Passed
February 3 - 19, 2017	Passed
April 7 - 23, 2017	Passed
June 2 - 18, 2017	Passed
August 4 - 20, 2017	7-Jul-17
October 6 - 22, 2017	8-Sep-17
December 1 - 17, 2017	3-Nov-17

Exam Dates

Please check exam dates & deadlines carefully. ASQ will make no exceptions.

All deadlines are at 11:59 p.m. (Central) on the date specified.

See specific certification program webpages on the ASQ web site for additional Special Administration dates where applicable.

Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right.

Email them your ideas or suggestions.

RECERTIFICATION UPDATE

Just in case you missed it, ASQ has again updated the recertification journal. Beginning April 1st, a new category was added. You can now earn up to **1.5 RU points** for being an ASQ member. Also, with testing being computer-based, the Proctoring category was reduced from 5 RU's to 7 RU's. Please see attached for additional details on these updates.



Updates to the 2017 Recertification Journal

Recognizing that ASQ membership offers access to an online array of professional development activities, professional support, and resources such as industry journals, magazines, tools, networks, conferences, meetings, etc., the ASQ Certification Board voted to update the Recertification Journal to include a new category of membership in the Society.

This new benefit will take effect April 1, 2017. Members who are due for recertification in 2017 will be able to claim this benefit.

Other changes to the journal include reducing proctoring from 7 recertification units (RUs) to 5.0 RUs. The rationale is that proctoring is no longer available to many of our members due to the introduction of computer-based testing; so right sizing it makes sense. Members who have amassed 7 RUs can still submit through 2018.

Update 1 - include a new category for ASQ Membership for 1.5 RUs max

K) ASQ Membership

Membership Type	Year 1	Year 2	Year 3	Category Maximum
Full	0.5 RUs	0.5 RUs	0.5 RUs	1.5 RUs
Associate	0.5 RUs	0.5 RUs	0.5 RUs	
Student	0.5 RUs	0.5 RUs	0.5 RUs	

- *Note – we will not award RUs for membership of another professional organization.*
- *ASQ will verify your membership status and effective dates based on the points claimed – therefore no documentation is required.*
- *Partial credit will not be awarded – to claim 0.5 RUs you must have one full year of membership at the time of applying for recertification.*

Continued on next page.



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Update 2: Reduce Category H

Reduce Category H (Proctoring) from 7 RUs to 5 RUs

For a copy of the latest Recertification Journal, please visit asq.org/certification/recertification

Did You Know

Ways to Earn RUs ...

You can apply for recertification **online**, it's simple, it's fast, and it's easy.

Step 1. Go to www.asq.org/cert/recertification and log into your ASQ account, then click on Certification under the Menu.

Step 2. Click on the Recertification tab on the upper-right, and then begin.

Benefits include:

- Saves time – faster turnaround time of approximately two weeks or less.
- Saves money – no need to pay to ship all the documents; simply scan and upload online.
- More convenient – user-controlled document upload and submission.
- More reliable – reduces risk of lost packages.

The Society offers many ways to earn points to help you with your recertification. Below are some useful examples.

Benefits include:

- Become a member – earn 0.5 RUs per year for a total of 1.5 RUs. www.asq.org/membership
- Attend a local ASQ section or division network event – 0.3 per meeting – held monthly; visit asq.org/communities-networking.
- Take a refresher course – ASQ offers online or self-paced courses that are an easy way to earn RU credits; visit asq.org/training.
- Attend an ASQ conference or event – check out future events. asq.org/conferences
- Volunteer for ASQ test development – active certification and membership required. Contact us at cert@asq.org.



April Dinner Meeting

When: Tuesday, April 18th, 2017

5:50 p.m.: Pre-meeting session (setting up, early networking)

6:00 p.m.: Registration and networking

6:30 p.m.: Dinner

7:30 p.m.: Presentation begins

Location: Bohemian Joe's (Formerly Popolano's)

17940 Torrence Ave

Lansing, IL, 60438

(708) 872-4700

Cost: \$25.00

Menu: TBD

Please register by end of business day on Monday, April 17th, 2017 at <http://asq-illiana.org/reservations/>

Topic: Lean Hospital Success Stories

Speaker: Keith Poole

Having now worked in healthcare for 10 years applying lean tools he learned in other industries on projects at hospitals all across the country. Keith has fine-tuned his Rules for Healthcare Transformation. He will showcase examples of success and other interesting stories from this exciting field, from a non-clinical 'outsider' perspective.

Keith is a Leadership Advisor with Khrusallis, LLC, a company dedicated to Lean transformation in healthcare. Currently Keith is working closely with the CEO and leadership team at Franciscan St. James in south suburban Chicago, guiding the entire facility on a journey towards Lean Culture.





2016-2017 PROGRAM SCHEDULE

DATE	CONTACT	TOPIC	LOCATION	SPEAKER
9/20/2016	Coline Amaury	Deming Principles for Management - The Basis of Lean	Heroes West Sports Grill 1530 Commerce Lane Joliet, IL 60431	Francisco Pulgar-Vidal
10/18/2016	Coline Amaury	How to implement Organizational Change Effectively	True BBQ & Whiskey Bar 8940 Calumet Ave. Munster, IN 46321 (219) 836-2122	Dr. John N. Kalaras, Ph.D.
11/15/2016	Coline Amaury	For Me, Effective Application of FMEAs	Theo's Steak and Seafood 9144 Indianapolis Boulevard Highland, IN 46322 (219) 838-8000	Laura Clymore Ellman
12/13/2016	Daniel Mateja	Business Meeting	Parmesans Station 18001 80th Avenue Tinley Park, IL 60477 TBD	Board Members
1/20/2017	Catherine Sandin	2017 ASQ Illiana Quality Conference: "LEAN and other Quality Tools"	Prairie State College Chicago Heights, IL	Various
2/21/2017	Coline Amaury	Inventory is Evil: Another way to manage your supply chain using statistics	Chef Klaus' Bier Stube 20827 LaGrange Road Frankfort, IL 60423	Kevin R. Kensinger
3/21/2017	Coline Amaury	Plant Tour & Dinner to Follow	Modern Forge Indiana Merrillville, IN	TBD
4/18/2017	Coline Amaury	Lean Hospital Success Stories	Bohemian Joe's (Formerly Popolano's) 17940 Torrence Ave Lansing, IL, 60438	Keith H. Poole
5/16/2017	Coline Amaury	Quality And Human Factors (Implications for Medical Device Design)	Bartolini's 14420 S. Pulaski Ave Midlothian, IL 60445	Ed S. Halpern, PhD

