



**Section Executive
Committee
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MESSAGE FROM THE CHAIR

Dear Illiana Section Members,

What is quality to you? We see and hear discussions of quality basketball programs in the NCAA tournament, quality food ingredients in the burger wars, and quality services by Angie’s List. All of these characterizations speak to the repeatability of the process. It speaks to the creation of value or “values” in an organization which promote caring and ownership.

In March, we were guests of Ozinga Industries learning that through four generations they have set a standard for building materials and expansion to the energy business. From the speed of computer dispatch trucks to the maintenance practices for their fleet, they have procedures in place to deliver the same “Quality and Service” consistently. It was a marvelous tour.

To remain a vital part of your organization, you must be a lifelong learner. The upcoming 2014 World Conference on Quality and Improvement May 5th - 7th in Dallas, Texas offers more opportunities for knowledge exchange. I hope to see some of you there.

Regards,

Edgar W. Blackmon
ASQ Illiana Section 1213 Chair

**Illiana Section Committee
Contact Information**

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April Speaker

Date: April 15, 2014

Location: Chef Klaus's
679 LaGrange Road
Frankfort, IL 60423

TIME: 6:15 P.M. — Registration
6:30 P.M. — Dinner
7:30 P.M. — Program

Cost: \$25.00

Topic: **Introduction to Lean Construction
and Pull Planning**

Examine the fundamental principles of lean and pull planning in construction. Learn what tools lean practitioners are using and the benefits they are experiencing.

<http://asq-illiana.org/reservations/>

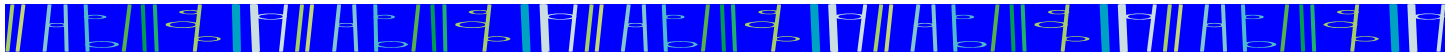
Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

Speaker: Rich Seiler

Facilitator, Coach, and Speaker - - - lean in design and construction

Rich has over twenty-five years of commercial construction experience. He is a founding member and current Co-Chair of Chicago's Lean Construction Institute. He is the Chief Improvement Officer with Unified Works, a lean design and construction consultant that works with significant project teams. He has developed and taught construction project management curriculum for McHenry County Community College, where he served on the Architectural Selection Committee and Construction Education Advisory Committee. He teaches the Lean Construction Educational Program (LCEP) and Supervisory Training for the Associated General Contractors of America. Rich lectures to various Universities and Associations and assists new LCI communities of practice in their formation.



2014 ASQ Conference PARTICIPANT FEEDBACK RESULTS

A total of 56 forms were collected. Below is percentage of the 56 responses received.

	Blank	Excellent	Very Good	Good	Fair	Poor
Overall, the Conference	10.71%	30.36%	50.00%	8.93%	0	0
Program Agenda						
Overall evaluation of AM speaker	3.57%	53.57%	30.36%	12.50%	0	0
Variety of breakout session topics	0	25.00%	51.79%	21.43%	0	0
Schedule of presentations	3.57%	35.71%	42.86%	16.07%	1.79%	0
Time allowed for the presentations	1.79%	35.71%	28.57%	8.57%	5.36%	0
Overall evaluation of PM speaker	3.57%	30.36%	33.93%	16.07%	16.07%	0
Conference Accommodations:						
Classrooms utilized for the breakout sessions	1.79%	33.93%	42.86%	14.29%	1.79%	1.79%
Friendliness/availability of staff	1.79%	62.50%	35.71%	0	0	0
Convenience of the location	0	64.29%	25.00%	8.93%	1.79%	0
Environment of lunch	1.79%	35.71%	46.43%	14.29%	1.79%	0
Miscellaneous:						
Quality of breakfast food provided	10.71%	35.71%	37.50%	12.50%	1.79%	0
Quality of luncheon food provided	8.93%	50.00%	28.57%	8.93%	1.79%	0
Opportunities to network and gather written information/resources	7.14%	35.71%	46.43%	8.93%	0	0
Would you recommend this conference to a colleague or business associates?						
Yes 58.93%	No 0.00%	Blank 41.07%				

ASQ #1213 Illiana Board Meeting

Monday, February 3, 2014



Members Present

Chair Bill Blackmon
Secretary Catherine Sandin
Nominating Chair Don Herz:
QMP Chair, Natalie Behm
Treasurer Ron Segvich
Newsletter Editor, Janellen McCoy
Program Chair Coline Amaury
Former Re-Certification Chair Kim Bernas

Members Absent

VoC Chair Michael Wroblewski
Audit Chair Gene Kessler
Recertification Chair Carlithe Layosa
Proctor Chair Dan Mateja: Upcoming Exams
Web Site Master Ruth Anne Wheeler
Membership Chair Julie Healy
Education Chair Stacey Delaney-Rhoiney
Region 12 Director Steve Schuelka:

Due to last minute room change for the meeting, a conference call was not available.

Old Business:

2014 Quality Conference -- All preparations have been finalized. 75 bags were prepared with handouts and trinkets for attendees. Paperwork for 25 more attendees were staged (if needed).

New Business:

Welcome / Change of Command

Approve previous Board Minutes.

Update FY 2014 QMP

Participation Letter for Conference Committee Members worth 1.5 RU's was proposed.

Don submitted Names to ASQ for 2014 positions – Bill Blackmon, Chair; Ron Segvich, Treasurer; Colin Amaury, Program Chair; Gene Kessler, Audit Chair; Carlithe Layosa, Recertification Chair; Natalie Behm, QMP Chair.

Ron and Janellen plan to have the treasurer position transition completed by the end of February.

Janellen plans to have the newsletter to Ruth Anne by the first weekend in March.

Yearly Financial Report due to ASQ on February 15th; Janellen to meet with Gene and the committee on February 14, 2014.

2013/2014 Program updates.

Kim completed all the recertification's submitted in December in January. Carlithe became the contact person in January.

Dan confirmed upcoming Recertification Exam is scheduled on March 1st at Purdue University in Hammond, IN. Janellen created signage and will post day of exam.

Ruth Anne has made requested changes to the web site and is requesting updated bios.

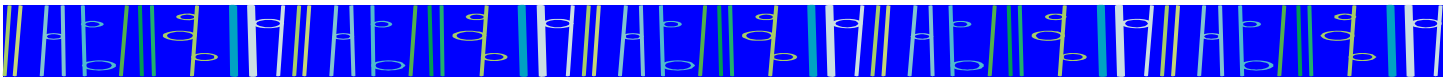
Catherin suggested a *Lightning Talk* meeting for May - information to follow.

Bob Blecke submitted the 2014 Business Plan to ASQ.

Janellen submitted the 2014 Budget to ASQ

Did You Know?

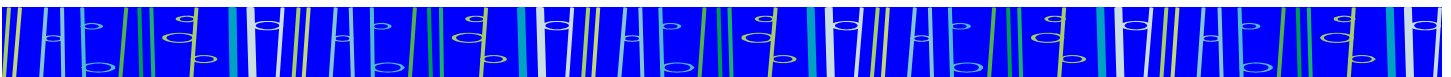
- Did you know that the Education Chair is looking for volunteers to help plan the 2015 ASQ Illiana Conference?
Contact Stacey Delaney-Rhoiney or any Board Member if you are interested.
- Did you know that planning for the 2015 ASQ Illiana Conference will begin soon?
If you have any ideas for topics or recommendations for speakers contact Stacey Delaney-Rhoiney or any Board Member.
- Did you know there are volunteer opportunities for 2015 Board positions?
Contact any Board Member if you are interested in being the Treasurer or Secretary.



Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2014		
<i>All Exams – World Conference in Dallas, TX</i>	<i>May 4</i>	<i>Passed</i>
<i>CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB</i>	<i>June 7</i>	<i>April 18</i>

Test site for the June test will be Room 244 in the Anderson building at Purdue University Calumet, which is located at 169th Street and Woodmar Avenue in Hammond, Indiana.



VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right. Email them your ideas or suggestions.



2013-2014 PROGRAM SCHEDULE

DATE	CONTACT	TOPIC	LOCATION	SPEAKER
9/17/2013	Carlithe Layosa	Achieving Business Excellence	Glenwood Oaks 106 N. Main St. Glenwood, IL 60425	Alan Mendelssohn
10/15/2013	Carlithe Layosa	Board Initiatives	Theo's Steak and Seafood 9144 Indianapolis Blvd. Highland, IN 46322	Steve Schuelka
11/19/2013	Carlithe Layosa	Lean Safety - The Safe Path to Lean	Chef Klaus Bier Stube 679 LaGrange Rd. Frankfort, IL 60423	Robert Hafey
12/10/2013	Section Chair	Business Meeting	Popolano's 17940 Torrence Ave. Lansing, IL 60438	Robert Blecke
1/21/2014	Carlithe Layosa	Lean Enterprise	The Alley Grill and Tap House 18700 Old LaGrange Rd. Mokena, IL 60448	Patrick Lucansky
2/7/2014	Education Chair	ASQ Annual Conference	Prairie State College Chicago Heights, IL	Various
3/18/2014	Coline Amaury	Plant Tour	Ozinga 19001 Old LaGrange Road Mokena, IL 60448	Tim Ozinga
4/15/2014	Coline Amaury	Introduction to Lean Construction and Pull Planning	Chef Klaus Bier Stube 679 LaGrange Rd. Frankfort, IL 60423	Rich Seiler
5/20/2014	Coline Amaury	Too Lean?	Houlihan's 1550 US Hwy 41 Scherverville, IN 46375	Bob Doering

Remember to update ASQ with your current email address in order to receive important information from your section.

CHECK THE ILLIANA WEBSITE MONTHLY FOR NEW INFORMATION.

www.asq-illiana.org