



**Section Executive
Committee
Contact Information**

Section Chair

Edgar W. Blackmon
708-473-2317 (M)
708-575-2534 (CH)

Bill.Blackmon@InnoPhos.com

Section Chair Emeritus

Robert Blecke
630-864-6161

cqm964@comcast.net

Membership Chair

Julie Healy

julescrosby@hotmail.com

Program Chair

Coline Amaury

(505) 980-1994 (cell)

camaury@yahoo.com

Secretary

Catherine Sandin
708-534-3400 x5036

csandin@fedsig.com

Treasurer

Ronald Segvich

ronnieseg@sbcglobal.net

ASQ Contact Information

Region 12 Director

Steven Schuelka

219-689-3804

sjschuelka@yahoo.com

ASQ Headquarters

1-800-248-1946

MESSAGE FROM THE CHAIR

Dear Illiana Section Members,

I hope you enjoy this month's newsletter. This is my first newsletter as Chair of the section.

I hope you all had a great time at the Annual Quality Conference. I want to thank all the committee, volunteers, and our friends at Prairie State College for a very special event! The venue and the speakers were great. I also want to thank those of you who attended.

I look forward to seeing everyone at our March 18th tour of the Ozinga Concrete Plant in Mokena, Illinois.

Regards,

Edgar W. Blackmon
ASQ Illiana Section 1213 Chair

**Illiana Section Committee
Contact Information**

QMP Chair

Natalie Behm

Natalie_Behm@MWIConsulting.com

Auditing Committee Chair

Gene Kessler

815-634-5911

gkessler@ccsj.edu

Education Chair

Vacant

Proctor Chair

Dan Mateja

219-399-1489

daniel.mateja@arcelormittal.com

Recertification Chair

Carlithe Layosa

815-603-1098 (cell)

carlithe.layosa@stvinc.com

Nominating Committee Chair

Don Herz

708-755-7000 x337

dherz@landauerinc.com

Internet Liaison

Ruth Anne Wheeler

ruthanne.wheeler@gmail.com

VoC Chair

Michael Wroblewski

Wroblewskim@bimba.com

Newsletter Editor

Janellen McCoy

219-989-9150 x330

janellen.mccoy@smiths-medical.com

March Tour

Date: March 18, 2014

Location: Ozinga
18825 Old LaGrange Road
Mokena, IL 60448

TIME: 6:00 P.M. — Tour
7:30 P.M. — Dinner (estimation)

Cost: \$0.00

Join us for this FREE event, and earn 0.3 RU points! The tour is limited to 25. Please note that members of Illiana Section have priority, as this is a free event.

The tour will promptly start at 6:00 pm. Please meet at the plant. Following the plant tour, we will continue to the following address (a short drive) for a look at Ozinga's dispatch area, as well as a presentation.

19001 Old LaGrange Road
Mokena, IL 60448

PPE will be provided by Ozinga; however, please keep in mind that this is a concrete plant and wear appropriate shoes.

Dinner will follow the tour; location to be announced at the tour.

<http://asq-illiana.org/reservations/>

Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.



Ozinga Bros, Inc., is a fourth-generation family-owned business providing concrete, decorative and green concrete products, compressed natural gas, and transportation solutions. For over 85 years, Ozinga Bros, Inc. has offered the highest quality and best service in the Chicago area.

Established in 1928 in Evergreen Park, Illinois, as a small coal and coke yard, Ozinga survived the Great Depression and World War II before becoming one of the first ready mix providers in the region. Since 1952, Ozinga has faithfully met the needs of builders throughout Illinois, Indiana, and Michigan, holding to its longstanding commitment to provide top-quality concrete building materials at a fair price.

Ozinga provides ready mix concrete, decorative concrete supplies, and bulk materials while offering transportation services through an extensive network of truck, rail, barge, and ship terminals. Perhaps best recognized for its red and white striped concrete mixer trucks, Ozinga is proud to be an American-owned, fourth generation family business serving the Chicagoland metropolitan area and beyond.

Ozinga's commitment to serving its customers, employees, and community with integrity permeates everything it does. From its state-of-the-art GPS fleet tracking and voiceless communication systems to its free online customer tools at myozinga.com, Ozinga continually implements new technologies to give its customers a competitive edge.



Chair Introduction

Edgar W. Blackmon

I have served 38 years in the aerospace and chemical industries in various technical and managerial roles. I am a Certified Quality Engineer and have been an active member of ASQ since 2002. I previously served the ASQ Section 1213 as the newsletter editor. Participation in the Statistics, Food-Drug and Cosmetics, and Computer Sections fills part of my need to be a continuous learner .

As a maintenance engineer, I learned the importance of reliability. It is said that maintenance builds capacity. If a unit is not reliable, it is impossible for it to meet production requirements.

As a production engineer, I learned that product quality is determined by customer needs. You must listen to the customer to determine if you are meeting the ever evolving target of product quality.

As a maintenance manager, I learned that teamwork and tooling is what moves us forward. With 11 craft designations when I started, I soon realized that coordination was how to get the best out of craftsmen. In addition, it is important to have the right tools for the job. Also, I learned to work with facts. I like data.

As a production manager, my belief in people was further cemented. I once had an operator take me to the field to show me an improvement that would make the operation more efficient. After being ignored for years, he could have kept it to himself, but did not. With my staff, we completed the improvement and decreased our cycle times by 20%. Encouraged by the success of that improvement, the operator gave us a list of over 30 more suggestions.

As an engineering manager, I learned design is important, but not as important as function. Many projects have been engineered that look good, but cannot meet the original design criteria.

IT Systems - as quality lead, manufacturing lead, and project manager for three IT systems installations involving lab information, document control, corrective and preventive actions, and enterprise resource management, I learned the old carpenter adage "measure twice and cut once" is very important. I have been involved in system designs with and without process mapping. If you have no idea what is happening today, It is not possible to plan an improvement. — all IT systems installations are still in use.

I earned a BS in Mechanical Engineering from North Carolina State University and a MBA from Keller Institute.

I have taught SPC, Basic Statistics, Control Charts, Process Capability, Testing, Documentation, DMAIC Tools and Techniques, and FMEA.

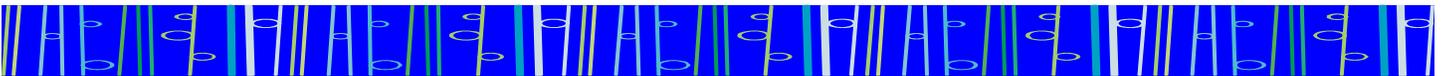
It is my pleasure to serve as the Chair of Illiana 1213.

Did You Know?

- Did you know that there were 79 paid attendees at the ASQ Illiana Section 6th Annual Quality Conference held at Prairie State College?
- Did you know that the Education Committee, Kim Bernas, Stacey Delaney-Rhoiney, Dan Mateja, Janellen McCoy, Catherine Sandin, and Ron Segvich, are very appreciative for the efforts of the presenters who helped make the Quality Conference a success?

Thank you to Floyd Demmon, John Kaminski, Dana Knight, Kevin Lewton, Scott Schelk, Suh Shah, and Ken Wunderlich.

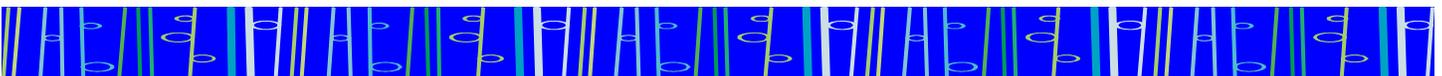
- Did you know that there are several new board members who are excited about making a difference in your section?
- Did you know there is still a volunteer opportunity available?
Contact any Board Member if you are interested in being the Education Chair.



Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2014		
CQT/CRE/CQI/CHA/CBA/CMQOE/CSSBB	March 1	Passed
All Exams – World Conference in Dallas, TX	May 4	March 21
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	June 7	April 23

Test site for the March and June tests will be Room 244 in the Anderson building at



VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right. Email them your ideas or suggestions.



2013-2014 PROGRAM SCHEDULE

DATE	CONTACT	TOPIC	LOCATION	SPEAKER
9/17/2013	Carlithe Layosa	Achieving Business Excellence	Glenwood Oaks 106 N. Main St. Glenwood, IL 60425	Alan Mendelssohn
10/15/2013	Carlithe Layosa	Board Initiatives	Theo's Steak and Seafood 9144 Indianapolis Blvd. Highland, IN 46322	Steve Schuelka
11/19/2013	Carlithe Layosa	Lean Safety - The Safe Path to Lean	Chef Klaus Bier Stube 679 LaGrange Rd. Frankfort, IL 60423	Robert Hafey
12/10/2013	Section Chair	Business Meeting	Popolano's 17940 Torrence Ave. Lansing, IL 60438	Robert Blecke
1/21/2014	Carlithe Layosa	Lean Enterprise	The Alley Grill and Tap House 18700 Old LaGrange Rd. Mokena, IL 60448	Patrick Lucansky
2/7/2014	Education Chair	ASQ Annual Conference	Prairie State College Chicago Heights, IL	Various
3/18/2014	Coline Amaury	Plant Tour	Ozinga 19001 Old LaGrange Road Mokena, IL 60448	Tim Ozinga
4/15/2014	Coline Amaury	Lean in the Built Environment	TBD	Rich Seiler
5/20/2014	Coline Amaury	Too Lean?	TBD	Bob Doering

Remember to update ASQ with your current email address in order to receive important information from your section.

CHECK THE ILLIANA WEBSITE MONTHLY FOR NEW INFORMATION.

www.asq-illiana.org