

On Friday, January 27th, the Illiana Section of ASQ will host its fifth annual conference, entitled “*Building Supportable Quality*” held at Calumet College of St. Joseph, which is located at 2400 New York Avenue in Whiting, Indiana. The endeavor for quality in any field of work is a never-ending quest. The conference will focus on the issue(s) of producing results & proven solutions in today’s challenging world.



Focus Areas:

Quality Management Tools and Techniques: The power and impact of the basic tools of quality.

Strategy: Delivering strategy for basic quality tools and techniques - from vision to action.

Performance: Ensuring productivity - quality applications for real impacts.

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Strategic Planning for Changing Times

Walt O’Dowd, O’Dowd Consulting

We will walk through nine steps to follow for a robust improvement plan that gives you the best chance at sustainability. Examples - mine and yours - will make this real and interesting! This can and does fit in any industry. Can be applied at the corporate level down to a department-level improvement plan.

1. Keep improvement strategy relevant.
2. Be quick and practical.
3. Recognize success and the enablers.

Increasing Productivity in the Workplace with Sustainable Results

Ray Stuchly, CEO, Leadership Management International-Riverside

Productivity is the wellspring of success and a basic part of human nature, yet many lack the direction they need to achieve. This workshop will increase awareness of areas in need of development and leave the participants with an understanding of what drives productivity in the workplace.

Sustaining Lean

Larry Rubrich, WCM Associates

More than seventy percent of American companies that try to implement Lean are reporting little or no progress. Often there is a spurt in activities and improvements early in the Lean implementation, but this often slows down and stalls. This presentation discusses the two “Sustainability Factors” which are missed when organizations consider adopting Lean.

Ethics 101

Suj Shah

Ethics is at the center of business, and is core to the quality discipline. We will briefly review: the history of ethics and business; why ethics is important to business; and the tie between ASQ and ethics.

Removing Mathematic Barriers Using Graphics

Erich Gundlach

Achieving Process Excellence Using the 4-P Model

Arvind Srivastava

In today’s competitive world acceptable process output is no longer considered a quality output. We need to raise awareness to the difference between ‘acceptable’ and ‘excellent’ outputs. After attending this presentation, participants should be able to understand the process management model called 4P and how it helps achieve process excellence. A few successful implementations of the 4P model at a variety of organizations shall be shared with the attendees.

Introduction to Reliability

Dan Burrows

Many of us are familiar with reliability from our own expectations as consumers and many of us are familiar with reliability as being part of the ASQ family of professional specializations, but what exactly is reliability engineering and how does it fit in with what organizations need to do in the product development life cycle? Join us for an introduction to reliability to see and begin to understand some of the common tasks and techniques used to design for, verify, and deliver reliable products to your customers.

What They Don't Teach You in Lean & Six Sigma School

Bill Hooper, LSS MBB, Elkay Manufacturing Company, Oak Brook, IL

This presentation will focus on five improvement techniques for successful Design of Experiments and process optimization that can be applied to all types of projects ranging from manufacturing to transactional processes. These five improvement techniques will not be found in any Lean or Six Sigma books or courses. Why? You ask. Because they are the author’s first-hand account of leading or facilitating over 70, and counting, Design of Experiments over the last 35 years. The presenter will discuss these five techniques and demonstrate how they are either critical for breakthrough results.



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Building quality products since we were kids.

Building Supportable Quality

Date:

January 27, 2012

Time:

8:00am - 4:30pm

Location:

Calumet College of St. Joseph
2400 New York Avenue
Whiting, Indiana 46394

