

"UNLEASHING THE POWER OF QUALITY"



EVANSVILLE-OWENSBORO
0915 ANNUAL SPRING
CONFERENCE



APRIL 24, 2010

7:30AM-4:30PM

U.S.I.

UNIVERSITY CONFERENCE CENTER

Partnering with...



You Are Invited...

The ASQ Evansville-Owensboro Section 0915 is pleased to invite you to participate in our 2010 Annual ASQ Spring Conference. This year's conference is being held at the University Center at the University of Southern Indiana. (U.S.I.) on April 24, 2010. We've scaled back to maximize your value in terms of our current economy. Your cost for early registration is only \$50.00 *OR* \$75.00 after April 21st, or on the day of the event. Twelve instructor-led classes are available for you to choose from. This event is designed to provide you with a diverse opportunity for learning about lean, teamwork, and quality methods. It will also leverage the complementary strengths from ASQ's knowledge base. This is a rare opportunity to gain a wide variety of awareness and insight as well as networking opportunities with other quality and business professionals.

Our conference program features speakers from Tennessee, Illinois, Kentucky, and Indiana. With your needs in mind, we have classes, exhibits, book signings, and a buffet for you to enjoy. The knowledge learned at this conference will enable you to take lessons learned back to your organization for further study and implementation. Come join us! **ASQ membership is not required to attend.**

Now is the time to learn, network, and share knowledge-**register today.**

We are looking forward to seeing you at the conference!

Sincerely,

Mark Bradley
Section Chair
American Society for Quality
0915 Evansville-Owensboro

Linda Warner
Vice- Chair/Conference Chair
American Society for Quality
0915 Evansville-Owensboro

Tammy Lafferty
Co-Conference Chair
American Society for Quality
0915 Evansville-Owensboro



Spring Conference Details



MIKE MICKLEWRIGHT is a dynamic keynote speaker, Dr. Deming impersonator, author, business and quality consultant, and trainer based in the Chicago area. Mike writes his own column for Quality Digest, an on-line magazine, in which he is known as the Whys Guy. He has recently written two books, *Out of Another @#%^^! Crisis* and *Lean ISO 9001* which are available through ASQ and at the conference! He has developed his own line of ISO, Auditing, and Lean videos.

Mike is a Midwest Board Member of the Association for Manufacturing Excellence (AME) and a member of the US TAG to ISO/TC 176, the organization that writes the ISO 9000 set of standards. He specializes in Lean, ISO 9001, Leadership, Deming, Auditing, and Root Cause Analysis. He is an ASQ Certified Six Sigma Black Belt, Quality Auditor, Quality Engineer, Manager of Quality/Operational Excellence, and Supply Chain Analyst. He also holds an Engineering degree from the University of Illinois.

"What Would Deming Say?"

Learn about Dr. W. Edwards Deming (as personified by Mike Micklewright), his principles (14 Points), how he would have viewed today's business and quality world against his 14 Points, and his viewpoint on today's trends in Lean, Six Sigma, Lean Six Sigma, Root Cause Analysis, and ISO 9001. Learn about Dr. Deming, the man, the prophet, and his principles and how they so much impacted the Toyota Production System.



During this presentation, Mike will alternate between being Dr. Deming and himself to provide an entertaining and informative contrast in presentation styles. Come join the fun!

Keynote Speaker

7:30-8:00 am	REGISTRATION / NETWORKING/CONTINENTAL BREAKFAST		
8:00-9:30 am	"OUT OF ANOTHER @#%*%"		
	KEYNOTE PRESENTATION AS DOCTOR DEMING BY MIKE MICKLEWRIGHT		
	Track 1	Track 2	Track 3
	"A Lean Focus"	"Management Techniques"	"Quality Methods"
	Carter Room A	Carter Room B	Carter C
	ALCOA Business System Group	United States Army	Focus Consulting Group
9:30-10:30 am	Vance Ferguson <i>The Lean Journey</i>	SFC Aaron K Morris <i>Interactive Teamwork</i>	Tom Arneson <i>Human Error</i>
10:30-10:45 am	BREAK / NETWORKING / EXHIBITS		
	ALCOA Business System Group	R.O.T.C. MS IV	Heart Group-Deaconess
10:45-12:00 pm	Joe Devoy <i>Kaizen Methodology</i>	<i>Interactive Class on Problem Solving as a Team</i>	Rebecca Englert <i>Quality in Health Care</i>
12:00 -1:00 pm	BBQ BUFFET LUNCH / EXHIBITS / NETWORKING		
	McGan Business Solutions	Vectren	APLOMET
1:00-2:15 pm	Dave McGan <i>Effective Lean Leadership</i>	Chuck Kanoy <i>Integrity Management</i>	Duke Okes <i>Root Cause Analysis</i>
2:15-2:30 pm	REFRESHMENT BREAK / EXHIBITS / NETWORKING		
	Deaconess	Mike Micklewright	APLOMET
2:30-3:30 pm	Barb Cash, <i>MHA, HFA</i> <i>The New Bag of Tools in Health Care</i>	<i>Leadership Role in Continuous Improvements</i>	Duke Okes <i>Performance Metrics</i>
3:30-4:30 pm	ROUNDTABLE DISCUSSION		

Authors Mike Micklewright and Duke Okes' books will be available and YOU can get them signed!

Book Sales and Signings

YOU CAN WIN DOOR PRIZES!

This year's conference is located in the University Center (UC) in Carter Hall. Carter Hall Rooms A, B, C and D are located on the upper level of the University Center. Parking is in Lot C.

American Society for Quality **ASQ** **VECTREN** **ALCOA**

U.S. ARMY **Deaconess Hospital** **LEADERSHIP EXCELLENCE**

EXHIBITS WILL BE PRESENTED TO HELP YOU LEARN WHAT OTHERS ARE DOING

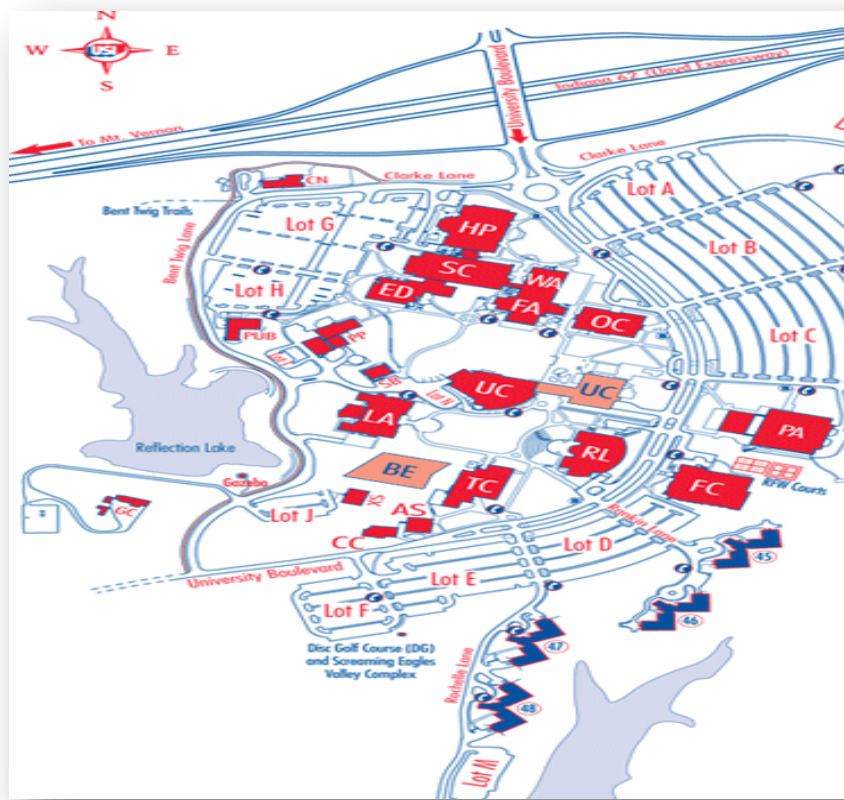
The exposition is outside Carter Rooms A, B, C, and D. In addition, break service will be offered at the Exhibits area. These systems are just some of the areas you can benchmark!



FOOD

Sodexo Catering is providing a continental breakfast, BBQ buffet, and snacks.

NETWORKING!



Location and Parking



Step 1: Select Your Classes A Total of 4 classes are available to You.

Time		Track 1 - A Lean Focus						
1A	9:30AM -10:30AM	The Lean Journey - Vance Ferguson						
1B	10:45AM -12:00PM	Kaizen Methodology - Joe Devoy						
1C	1:00PM - 2:15PM	Effective Lean Leadership - Dave McGan						
1D	2:30PM - 3:30PM	The New Bag of Tools in Health Care - Barb Cash						
Time		Track 2 - Management Techniques						
2A	9:30AM -10:30AM	Interactive Class on Teamwork - Sgt 1 st Class Aaron K. Morris						
2B	10:45AM -12:00PM	Interactive Class on Problem-Solving as a Team - ROTC						
2C	1:00PM - 2:15PM	Integrity Management - Chuck Kanoy						
2D	2:30PM - 3:30PM	Leadership Role in Continuous Improvements - Mike Micklewright						
Time		Track 3 - Quality Methods						
3A	9:30AM - 10:30AM	Human Error - Tom Arneson						
3B	10:45AM - 12:00PM	Quality in Health Care - Rebecca Englert						
3C	1:00PM - 2:15PM	Root Cause Analysis - Duke Okes						
3D	2:30PM - 3:30PM	Performance Metrics - Duke Okes						
<p>Select 1 from A Group, B Group, C Group, and D Group. <i>Get scheduled to Learn now. Be sure and choose a total of 4 classes.</i></p>								
Session	Track 1	Place X Here	Session	Track 2	Place X Here	Session	Track 3	Place X Here
1A	The Lean Journey		2A	Interactive Teamwork		3A	Human Error	
1B	Kaizen Methodology		2B	Problem-Solving as a Team		3B	Quality in Health Care	
1C	Effective Lean Leadership		2C	Integrity Management		3C	Root Cause Analysis	
1D	The New Bag of Tools in Health Care		2D	Leadership Role in Continuous Improvements		3D	Performance Metrics	



Step 2: Complete the Registration Form

Name		First	Last
Organization			
Address			
City		State	Zip
Phone		Fax	
E-mail			
ASQ Member Number			
 ASQ Evansville-Owensboro 0915 Quality Conference Saturday, April 24, 2010 Conference Fee: Regular Registration \$50.00 <input type="checkbox"/> <u>(Before April 21st)</u> Student Registration \$25.00 <input type="checkbox"/> Late Registration \$75.00 <input type="checkbox"/> <u>(After April 21st)</u>		Payment is required with registration. <i>Payment Methods (Check one)</i> <input type="checkbox"/> Check payable to "ASQ Section 0915" <input type="checkbox"/> For Credit card <input type="checkbox"/> Purchase Order Name: _____ Card #: _____ Expiration: _____ Refund Policy: Cancellation requests made on or before 4/21/2010 to receive a full refund, minus a \$25 processing fee. Substitutions can be made at any time (even on site).	

Step 3: Return Your Registration Form To:

Mail To:

KBAlloys
Attn: Jim Quintenz
3293 McDonald Road
Robards, Kentucky 42452 or faxed to my attention at (270) 521-6751
You can e-mail registrations to jquintenz@kballoys.com

