



**Section Executive  
Committee  
Contact Information**

Section Chair

Kim Bernas  
708-534-3400  
[kbernas@fedsig.com](mailto:kbernas@fedsig.com)

Section Chair Emeritus

Steve Schuelka  
219-689-3804  
[sjschuelka@yahoo.com](mailto:sjschuelka@yahoo.com)

Membership Chair

Julie Crosby  
219-399-2351  
[julescrosby@hotmail.com](mailto:julescrosby@hotmail.com)

Program Chair

Carlithe Layosa  
815-603-1098 (cell)  
[carlithe.layosa@stvinc.com](mailto:carlithe.layosa@stvinc.com)

Secretary

Barbara Banek  
219-399-6120  
[bar-banek@arcelormittal.com](mailto:bar-banek@arcelormittal.com)

Treasurer

Lee Fadeley  
[lfadeley@comcast.net](mailto:lfadeley@comcast.net)

**ASQ Contact Information**

Region 12 Director

219-689-3804  
[sjschuelka@yahoo.com](mailto:sjschuelka@yahoo.com)

ASQ Headquarters

1-800-248-1946

Illiana Section Web Site

[www.asq-illiana.org](http://www.asq-illiana.org)

## MESSAGE FROM THE CHAIR

Dear Illiana Section Members,

**Our plant tour of the Pepsi Beverages Co. in Munster, IN on March 22<sup>nd</sup> was interesting and informative. I am sorry that it was limited to so few members.**

**Please make sure to make a reservation for Chef Klaus Bier Stube in Frankfort on Tuesday, April 19, 2011. The speaker will be Arvind Srivastava on 4P-Model for Process Excellence.**

**Periodically visit our own Illiana website, [www.asq-illiana.org](http://www.asq-illiana.org), where the newsletter, program schedule, job openings, and training opportunities are posted. Any changes to the dinner meeting topics and locations will be announced via the website and emails.**

**Lee Fadeley has done an excellent job as treasurer. As of July this year, Lee will have fulfilled his two-year term and the section will need a treasurer. Please contact Don Herz, if you are interested in taking the treasurer or any other position on the board. Lee can explain details of the position and the time commitment.**

**Remember that a position on the board as an elected official will earn you 2.0RU's for your recertification.**

**It is important to keep your contact information current with ASQ Headquarters. Meeting reminders and time sensitive announcements will be sent to the email addresses on record. You can change your information on line at the ASQ website.**

**I hope to see you at the dinner meeting.**

**Kim Bernas  
Section Chair**

Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

**Illiana Section Committee  
Contact Information**

QMP Chair  
Position Available

Auditing Committee Chair  
Larry Sprengel  
815-634-5911  
[larrysprengel@msn.com](mailto:larrysprengel@msn.com)

Education Chair  
Daniel Lowery, PhD.  
Calumet College-St. Joseph's  
219-473-4307  
877-700-9100 x307  
[dlowery@ccsj.edu](mailto:dlowery@ccsj.edu)

Proctor Chair  
Robert Blecke  
815-485-3438  
[Robert.blecke@yahoo.com](mailto:Robert.blecke@yahoo.com)

Recertification Chair  
Kim Bernas  
708-534-3400  
[kbernas@fedsig.com](mailto:kbernas@fedsig.com)

Nominating Committee Chair  
Don Herz  
708-755-7000 x337  
[dherz@landauerinc.com](mailto:dherz@landauerinc.com)

Internet Liaison  
Joey Yamanouchi  
[jyaman@acehardware.com](mailto:jyaman@acehardware.com)

Newsletter Editor  
Janellen McCoy  
219-989-9150 x330  
[janellen.mccoy@smiths-medical.com](mailto:janellen.mccoy@smiths-medical.com)

**April Meeting**

**DATE:** Tuesday, April 19, 2011

**LOCATION:** Chef Klaus Beir Stube  
679 LaGrange Road  
Frankfort, IL 60423

**TIME:** 6:15 P.M. --- Registration  
6:30 P.M. --- Dinner  
7:30 P.M. --- Program

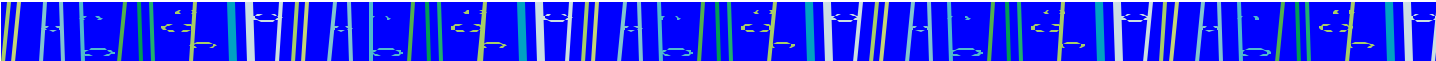
**SPEAKER:** **Arvind Srivastava**

**TOPIC: Achieving Process Excellence Using the 4-P Model**

In today's competitive world acceptable process output is no longer considered a quality output. We need to raise awareness to the difference between 'acceptable' and 'excellent' outputs. After attending this presentation, participants should be able to understand the process management model called 4P and how it helps achieve process excellence. A few successful implementations of the 4P model at a variety of organizations shall be shared with the attendees.

**Please RSVP ASAP -- No later than Friday, April 15, 2011**

Submit reservation online at <http://www.asq-Illiana.org>, or send an email to [carlithe.layosa@stvinc.com](mailto:carlithe.layosa@stvinc.com)



Remember to update ASQ with your current email address in order to receive important information from your section.

CHECK THE ILLIANA WEBSITE MONTHLY FOR NEW INFORMATION.

[www.asq-illiana.org](http://www.asq-illiana.org)

## SPEAKER BIO



# Arvind Srivastava

**Vice President, Accelper Consulting**

Master Business innovator

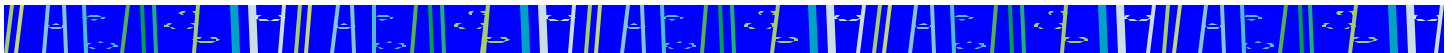
Master Instructor, Six Sigma Without Statistics

Editor, International Journal of Innovation Science

Arvind Srivastava, Vice President at Accelper Consulting, has over 20 years of experience in business process improvement and developing innovative solutions in several industries in multiple functions in India and the USA in various capacities – employee, buyer, supplier and consultant. His key skill set includes customer relationship management, teamwork, leadership, communication, process thinking, statistical thinking, bottom-line focus, and result orientation. Prior to joining Accelper Consulting, Arvind worked for various multinational companies such as ICI and Siemens.

Arvind is a co-author of Stat Free Six Sigma Book, a contributing author to The Six Sigma Performance Handbook and Six Sigma for Transactions and Service, which both are published by McGraw Hill.

Arvind holds a BSME from IIT Roorkee, a MSIE from NITIE Mumbai, and a MBA from Benedictine University, Illinois. He is a Six Sigma Black Belt and Master Business Innovator. Arvind can be reached at [arvin@accelper.com](mailto:arvin@accelper.com).



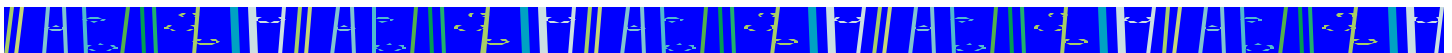
## Calling All Speakers/Presenters

Do you have an interesting presentation that highlights quality tools and techniques?

Do you have a presentation that deals with the challenges of today's quality profession?

Do you have success stories of quality projects such as six sigma or lean?

If the answer is yes, the ASQ Illiana Section is interested in hosting you as a speaker for our 2011-2012 program. General meetings are primarily held on the third Tuesday of each month. Presentation length may vary from 30 to 60 minutes. Educational presentations which are interactive and workshop style are highly desirable. All presenters will receive a free meal, an appreciation gift, and the sections' admiration. Contact the program chair, Carlithe Layosa, at [carlithelayout@stvinc.com](mailto:carlithelayout@stvinc.com) to secure your spot on the 2011-2012 schedule.



## VOICE OF THE CUSTOMER

Your feedback is important! The Illiana section encourages you to provide feedback about the general meetings, the newsletter, and written or electronic communications. The board members want to know how they can improve and what they are doing right. Email them your ideas or suggestions.

# Illiana Section 1213 Tour Pepsi Beverages Company

9300 Calumet Avenue, Munster, IN 46321

3/22/10



Pepsi tour guide, Pete Rnich standing next to section member Catherine Sandin



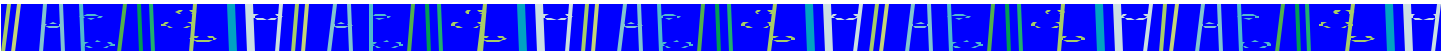
Section members walking into the Pepsi plant.



## Certification Tests

| <u>Exam List</u>                           | <u>Exam Date</u> | <u>Appl. Deadline</u> |
|--|------------------|-----------------------|
| <b>2011</b>                                |                  |                       |
| <i>World Conf, Pittsburg, PA All Exams</i> | <i>May 15</i>    | <i>April 1</i>        |
| CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB           | June 4           | April 15              |
| <i>CQT/CRE/CQI/CHA/CBA/CMQOE/CSSBB</i>     | <i>October 1</i> | <i>August 12</i>      |
| CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB           | December 3       | October 14            |

South Suburban Community College / Business & Career Institute in South Holland, IL has been confirmed for the March and June test site. The address for South Suburban Community College / Business & Career Institute is 58 W. 162nd Street, South Holland, Illinois (across from the Dodge dealership).



## Membership Milestones

The section would like to recognize the following individual who recently became a 30-year member of ASQ:

- ◆ Christopher R. Ambrosini

The section would like to recognize the following individuals who recently became 25-year members of ASQ:

- ◆ Alex A. Klein
- ◆ Scot J. Prihar
- ◆ Beth Anne Wilhelmson

The section would like to recognize the following individual who recently became a 20-year member of ASQ:

- ◆ Michele A. Hoppenrath

The section would like to recognize the following individual who recently became a 15-year member of ASQ:

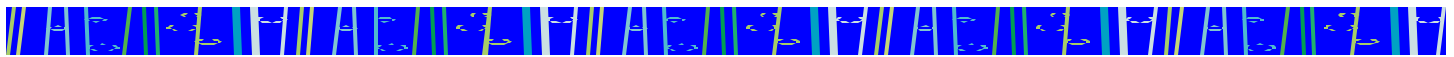
- ◆ Jeffrey A. Cummings

The section would like to recognize the following individuals who recently became 5-year members of ASQ:

- ◆ Ivan L. Grimshaw Sr.
- ◆ Cynthia L. Rocknowski

## 2010-2011 PROGRAM SCHEDULE

| DATE      | ASQ CONTACT     | TOPIC  | LOCATION  | SPEAKER           |
|-----------|-----------------|--|---|-------------------|
| 4/19/2011 | Carlithe Layosa | Achieving Process Excellence Using the 4-P Model | <b>Chef Klaus Bier Stube</b><br>679 LaGrange Rd.<br>Frankfort, IL 60423             | Arvind Srivastava |
| 5/17/2011 | Carlithe Layosa | TBD  | <b>Dixie Kitchen &amp; Bait Shop</b><br>2352 East 172nd Street<br>Lansing, IL 60438 | TBD               |



### Did You Know...

- That the deadline for completing the Customer Measurement Survey for Sections is April 30, 2011? It is a 2-3 minute survey and can be accessed by using the following link: [https://asq.qualtrics.com/SE/?SID=SV\\_3t6EUmQRYJVnHul](https://asq.qualtrics.com/SE/?SID=SV_3t6EUmQRYJVnHul)
- That National Volunteer Week is April 10-16? It provides a great opportunity to thank a volunteer for his or her efforts.
- That seven new members joined the Illiana Section 1213 in March? They are Brian Beckman, Walt Harding, Matthew Hilgendorf, Melinda Lamb, Vakis Potamianos, Howard Smith, and Virginia Strasser.
- That one lucky member who attends the general meeting will win a gift certificate that entitles the bearer to a free dinner meeting?
- That ASQ updated its logo?
- That the section is looking for someone to be Treasurer for the July 2011 to July 2013 term? If anyone is interested in volunteering for this position, contact Don Herz or any of the board members.
- That the price in the dinner meeting will be increased to \$25 beginning in September 2011?
- That the ASQ Chicago Training Institute 2011 Spring Workshops schedule has been posted? Workshops topics are lean manufacturing, CQIA exam review, making metrics meaningful, statistics overview, electronic drawings, principles of risk management, principles of HACCP, and ISO 9001:2008. Anyone who is interested in attending one of the workshops should contact Anna Weiss ([annaweiss1@netscape.net](mailto:annaweiss1@netscape.net)) for information.

## Treasurer's Responsibilities:

1. At the beginning of your term, ensure the completion of new signature cards for all checking and savings accounts. Signature cards are required by the bank to verify persons authorized to sign checks, complete transfers, etc. Signature cards for all division accounts at Bank One in Milwaukee, Wisconsin will be available at the annual division treasurer's meeting at the Annual Quality Congress (AQC) in May. If an incoming treasurer or chairperson is unable to attend AQC, the signature cards will be mailed to them for completion and must be returned to the Division Accountant no later than June 30.
2. Ensure all division checking accounts, short-term and long-term investments are set-up with the Society's tax identification number (**39-0912502**), and name: American Society for Quality, Inc.
3. Authorize, approve and review check requests (for appropriateness and coding) written by the division's officers or other appropriate individuals. The treasurer should approve all check requests except when he/she is the requester. If the treasurer is the requester, the chairperson should be the approver.
4. Write-out, sign and send checks to vendors for approved division expenses. Ensure all payments are made per invoice terms. If ASQ Headquarters is processing your checks, please be sure to forward the check request with the original documentation / invoice to the Division Accountant for timely payments.
5. **Ensure bank accounts do not become overdrawn.** If you need to make a transfer of funds to / from your money market savings account, please call the Division Accountant at ASQ Headquarters.
6. Forward to the Division Accountant, all financial information necessary for timely and accurate financial statements. **This information is due to the Division Accountant by the 5<sup>th</sup> day following the close of the month.**
7. Report to the Division Accountant all revenue and expenses related to conferences, educational courses and seminars (see FORMS section in this manual). If a deputy treasurer is responsible for the financial reporting of a conference, course, seminar, etc., contact him/her to ensure the financial reporting is forwarded to the Division Accountant on a timely basis.
8. All checks that will be deposited in the Bank One, Milwaukee accounts should be forwarded to the Division Accountant.
9. Develop the operating budget for the upcoming fiscal year with the assistance of the current chairperson, incoming chairperson and the incoming treasurer (see FORMS section in this manual). The operating budget must be approved by the Division Council and submitted to the Division Accountant at ASQ Headquarters before the start of the new operating year (July 1).
10. Monitor the rate of expenditures compared to the budget and advise the Division Council of any notable variances.
11. Assist in the timely completion of the Division's annual audit by promptly fulfilling requests by the Division Accountant for additional information.
12. Forward the division's checkbook records and any other financial reports to the successor at the end of the term.
13. At the end of the calendar year, provide a list of instructors, speakers and/or individuals paid \$600.00 or more for professional services rendered. **Forward this to the Division Accountant at ASQ Headquarters no later than January 10<sup>th</sup>.** This is required so that 1099 forms can be issued on or before January 31<sup>st</sup>.