



ILLIANA SIGNAL



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Illiana Website www.asq-illiana.org.

December, 2006

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MESSAGE FROM THE CHAIR

While the topic for the November dinner meeting was “Lean”, the evening was filled with ample portions of food and abundant dinner conversation for the twenty five members that attended. Kevin Douglas was able to step in on short notice and deliver an in-depth discussion of the Kaizen activities he has been involved with during his career. It is always amazing the amount of improvement that can be achieved by putting collective heads together and focusing on a problem. The evening was capped by a book giveaway (another set of books will be given away at a future meeting).

A couple of weeks ago I had the privilege of going to ASQ Headquarters and scoring the essay part of the Certified Quality Manager exam. For those that do not know, this exam is a combination of multiple choice questions along with two essays that the candidates write at the beginning of the 4-hour exam. The one thing that impressed me about the scoring process was how unbiased and fair it is conducted. The initial step is a training exercise in which the scorers agree to a common interpretation of the material being tested by each essay question and agree to guidelines for assigning scores. The scorers are thus “calibrated” to the same standard for scoring. Then, candidate essays are randomly assigned to a pair of scorers (who have been selected from a long list of individuals possessing the Quality Manager certification). This pair must reach a consensus on how to score one of the essays. If consensus is not reached, a third individual steps in to assist. These two scorers then are excluded from scoring the second essay question. This method gives the candidate four different sets of eyes to review their two questions versus having one person grade the entire set of questions. This integrity in this process is a sign of true quality enlightenment.

If anyone who holds an ASQ certification is interested in volunteer opportunities similar to the one I experienced, please forward your resume to Mary Martin at the ASQ Certification Department, mmartin@asq.org.

December’s meeting will be our annual plant tour. This year we have the privilege of touring Bitzer’s Products, a company that makes small precision machined parts for hydraulic pumps and valves. Afterwards, we will have dinner at Sawa’s Old Warsaw Restaurant. As the name implies, this will be Polish cuisine. The tour is limited to 25 people and safety glasses with side shields are required (see meeting announcement for details).

For those unable to join us for the December plant tour, I would like to wish you a happy holiday season and a joyous new year.

Steven Schuelka
Chairperson

Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

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Additional RU's Offered Before the Dinner

The board has decided to offer a "Pre-Meeting" session before the regular dinner meeting which will allow you to earn an additional 0.3 RU's. If you have a suggestion for future topics, please let the board know.

December Plant Tour

DATE: Tuesday, December 12, 2006
Time: 6:00 pm – Plant Tour

Location: Bitzer's Products Plant
2714 S. Ninth Avenue
Broadview, IL 60155
708-481-6510

Small precision machined parts for hydraulic pumps and valves.

Safety Glasses with side shield are required.

**PLEASE RSVP ASAP – NO LATER THAN FRIDAY, NOON, 12/08/06
GO TO THE WEBSITE (<http://www.asq-illiana.org/>)**

Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2006		
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	December 2	October 6
2007		
CQT/CRE/CMI/CHA/CBA/CMQ OE/CSSBB	March 3	January 12
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	June 2	April 6
CQT/CRE/CMI/CHA/CBA/CMQ OE/CSSBB	October 20	August 17
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	December 1	October 5

The location for the 2006 December test has been confirmed for Section 1213 at:
Business & Career Institute
58 W. 162nd Street
South Holland, IL 60473

If you have any comments
or questions, please feel
free to contact your
Board Members or ASQ.



Illiana Section 1213

Meeting Agenda for 2006/2007

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
12/12/2006	Lloyd M. Welch	Bitzer's Products - Plant Tour. (manufacturer of machine parts) <u>This tour is limited to the 1st 20 to register</u>	2714 South Ninth Avenue Broadview, IL 60155 PH 708-345-0795	Bill Sturgeon
1/23/2007	Steve Schuelka	Section Business + Elections Free to Illiana Members	Sanfratello's 127 Main Street Glenwood, IL 60425 (708) 758-5500	Illiana Board Members
2/27/2007	Pam Hale	Application of Quality Principles in the Federal Government	Popolanos 17940 Torrence Avenue Lansing, IL 60438 (708) 474-0425	Dan Lowery Ph.D. Calumet College of St. Joseph
3/27/2007	Pam Hale	Data rich Information Poor (D.R.I.P) business environment - the next quality frontier	Kenootz Pizzeria & Banquet 4648 W. 147th Street Midlothian, IL 60445 708-824-0005	Angsuman Dutta & Ramon Nayyar
4/24/2007		To Be Determined	Chef Klaus - Bier Stube 679 Lagrange Road. Frankfort, IL 60423 815-469-0940	Tony Manos & Chris Abrey
5/22/2007		Quality and Reliability of the Space Shuttle Program <u>Pre-Mtg.</u> Virtual Tour of the Space Center	Glenwood Oaks 106 N. Main Street Glenwood, IL 60425 (708) 758-4400	Steve Schuelka

Plan to attend Illiana 1213 Dinner Meetings

MEETING LOGISTICS

Directions

From West: Take the I-80 E ramp toward I-94 Tri-State merge onto I-294 N to I290 East. Follow 290 East 3.5 miles towards Chicago and take exit 19A .1 mile toward 17th Ave. Stay straight (.5 miles) to Battaan Dr. after .5 miles turn right onto S 9th Avenue. End at 2714 S. 9th Ave. Broadview, IL .

From South: Take the I-80 E ramp toward I-94 Tri-State. Merge onto I-294 N and follow the directions above.

From North: Take I-294S or I90E/94 south to I-290 West from I90/94 or I290 East from 294S. Follow 290 and take exit 19b toward 9TH AVE. Stay Straight to go onto Harrison Street. Turn left onto S 9TH Ave.. End at 2714 S. 9th Ave. Broadview, IL .

Visit Illiana Website www.asq-illiana.org for any new information

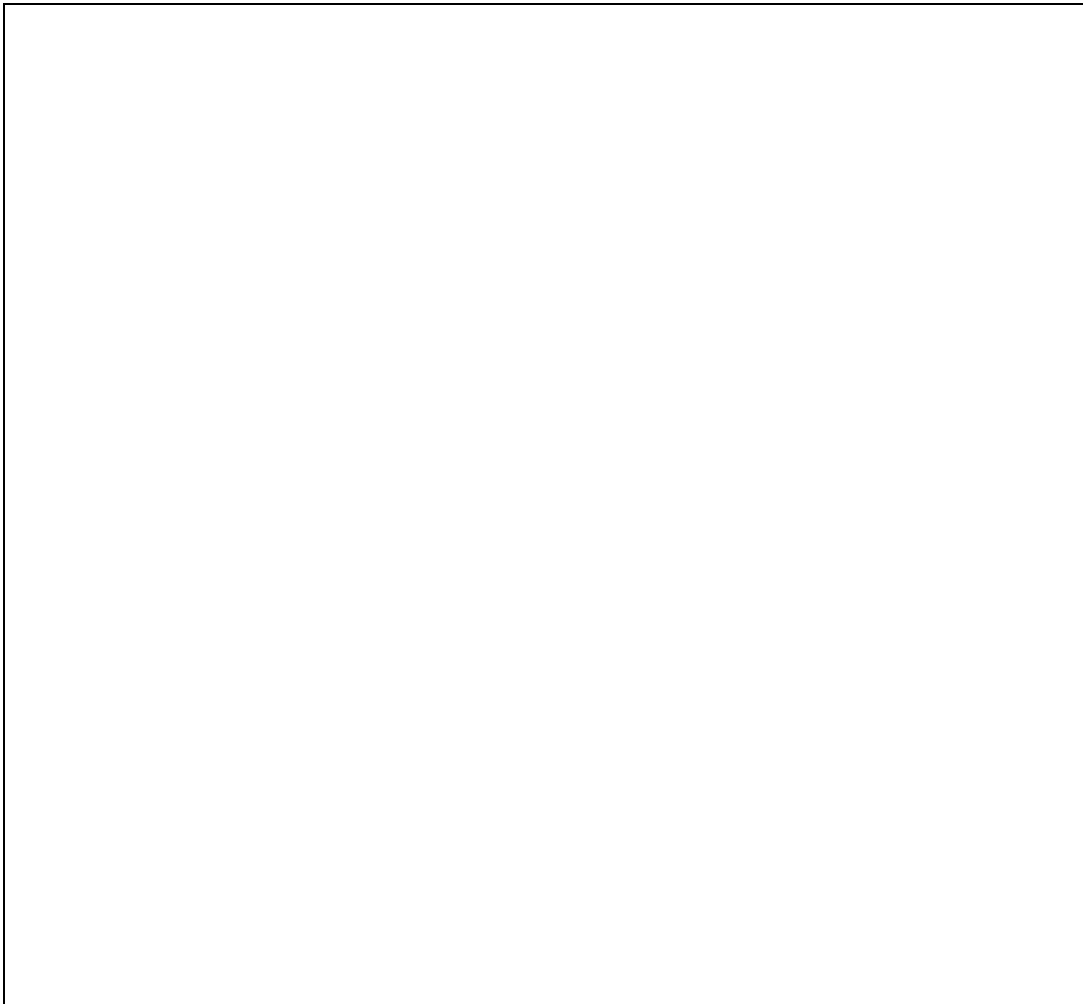


ASQ Illiana Section 1213

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ILLIANA MEMBERS PLEASE UPDATE ASQ WITH YOUR EMAIL ADDRESS FOR IMPORTANT UPDATES FROM YOUR SECTION.

REMEMBER TO CHECK THE ILLIANA WEBSITE MONTHLY FOR THE BALANCE OF THE SECTION NEWSLETTERS !!

ILLIANA SECTION 1213 UPCOMING EVENTS

BITZER'S PRODUCTS PLANT TOUR - BILL STURGEON

December 12, 2006 beginning at 6:00 P.M.

2714 S. Ninth Avenue
Broadview, IL 60155
708-481-6510