



# ILLIANA SIGNAL



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Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org).

December, 2004

## Section Executive Committee Contact Information

### Section Chair

Charles M. Schmidt  
(708) 385 1746  
[cmscroll1@netzero.net](mailto:cmscroll1@netzero.net)

### Vice-Chair Membership

Mike Orr  
(815) 729-5369  
[orr\\_michael\\_j@cat.com](mailto:orr_michael_j@cat.com)

### Vice-Chair Program

Pam D. Hale  
(708) 474 5787  
[Pdhale29@msn.com](mailto:Pdhale29@msn.com)

### Secretary

Christy Claus  
(708) 342 2286  
[Antigone-42@yahoo.com](mailto:Antigone-42@yahoo.com)

### Treasurer

Lawrence Sprengel  
[Larrysprengel@msn.com](mailto:Larrysprengel@msn.com)  
815 467 6824

## ASQ Contact Information

### Region 12 Director

Kam Gupta  
847-612-4244  
[CITKAM@aol.com](mailto:CITKAM@aol.com)

### ASQ Headquarters

1-800-248-1946

### Illiana Section Web Site

[www.asq-illiana.org](http://www.asq-illiana.org)

## MESSAGE FROM THE CHAIR

On Tuesday November 8<sup>th</sup> the Illiana Section 1213 was recognized by the NIQC-2004 Conference for its Co-Sponsorship. The Illiana Section 1213 had given the NIQC Conference \$1000 along with 4 other sections to help in supporting the three day conference. Illiana volunteers included Mike and Paula McGrath who were responsible for registration, Pam Hale who took notes and helped with sundry duties and Charlie Schmidt who took on logistics. We'll be looking forward to whether or not there will be a payback for the Illiana \$1000 investment.

Our Dinner Meeting at Syl's in Rockdale was well attended and we noticed a change in the restaurant the last time we attended in 1993 when Illiana took a trip to the gambling boat and stopped at Syl's for a great dinner. Syl's had refurbished the interior and is already decorated for the Holidays. Anybody wanting an excellent meal should attend the restaurant when they are in the Joliet area.

Gary McGregor gave a great presentation on the subject "Creating a Continuous Improvement Culture" which covers Lean Manufacturing and the many areas the Lean process touches on. If any of you had attended NIQC 2004 you would have seen how this subject presented by Gary was expanded on in the various breakout sessions that were given by a half dozen well qualified presenters. Gary is currently employed with Competitive Leadership Technology, Inc. headquartered in Naperville, IL. His background with J.I. Case and others has served him well in presenting the Dinner Meeting subject.

The next meeting for the Illiana Section will be for a tour of the American Licorice Plant in Alsip, Illinois. The plant is located at 3701 W. 128<sup>th</sup> Place, Alsip, Illinois. American Licorice focus is World Class Manufacturing. Jim Marturano is the Plant Manager who will be giving Illiana Section the tour of the facility. The Newsletter on the Internet will give members directions on how to get there. We will be looking forward to attending this interesting tour and Pizza afterwards. Get your reservations in early on the Internet.

### **Where Do We Go From Here?**

Since 9/11 the overall U.S. economy has been up and down and hasn't really moved ahead industry wide where we see a vibrant approach. Our current president has used tax cuts, education, security and other approaches to move the economy ahead. Job losses, corporations cutbacks, mergers, and sending jobs overseas hasn't helped at all.

The service that Quality organizations perform hasn't really picked up for most of our major companies. Could it be that companies have utilized Lean Manufacturing, ISO/QS Programs and the like to reduce Quality involvement and the cutbacks in basic Quality requirements? These are some of the basic considerations that ASQ members have been seeing in the last few years.

In the past few years the Illiana Section had a membership of more than 300 members and as of this year has less than 200 members. What or who do we blame for the reduction of 30% in membership?

Many of the companies we work for no longer assist in paying the dues to belong to ASQ. Only this year ASQ revamped its membership fees and they have risen substantially resulting in members dropping out of ASQ. ASQ seems to think that the revamping the membership structure will keep the membership stable and add additional conscripts that do not have a pure Quality background.

This approach may have dire consequences that may require a rethinking by the ASQ Board; this remains to be seen. (continued on page 2)

**Illiana Section Committee  
Contact Information**

Co-Chief Proctor  
Tracy Sims  
(708) 747-4236  
simsqt@aol.com

Co-Chief Proctor  
Larry Sprengel  
Larrysprengel@msn.com  
(815) 436-9201

Education Chair  
Denise P.Rzonca  
708 891 0634  
Drzonca@  
Southsuburbancollege.edu

Newsletter Editor  
Michael A Boothe  
(708) 596-5800  
quality@callabco.com

Historian & Deputy Director  
Michael T. McGrath  
(773) 646-3400 ext. 227  
MTMcGrath@aol.com

Recertification Chair  
Lloyd Welch  
815-729-6234  
welch\_lloyd\_m@cat.com

Placement Chair  
Open

Database Coordinator  
Michael A Boothe  
(708) 596-5800  
quality@callabco.com

Auditing Committee Chair  
Mike Orr  
(815) 729-5369  
orr\_michael\_j@cat.com

If you have any comments  
or questions, please feel  
free to contact your  
Board Members or ASQ.

**Where Do We Go From Here?** (continued from page 1)

In the interim what can a section like Illiana do to retain members and get more involved. In the past Illiana has worked with education organizations e.g., South Suburban College, Purdue University and Joliet Junior College to share Quality Programs and assist in the member certification process. The Illiana Section 1213 has met at these education institutions and shared Quality information. Unfortunately Illiana hasn't been involved with education to share quality programs, training or assist in the quality education process. Illiana will contact the educational institutions to ascertain what Quality related programs are being offered and assist in any way possible.

Illiana will work with the educational institutions and the manufacturing industry to contact CEO's who have Quality organizations and would be willing to have ASQ assist them in any way possible to upgrade the quality functions. What does the company need in the way of Quality programs and how can Illiana assist them?

If Illiana members are involved in Quality, is their company supporting the Quality function? Perhaps the company could be a candidate for quality training and membership. Do Illiana members know of any companies that we could help in establishing a Quality base? These are some basic quality approaches and Illiana has members who can give us ideas on how we can expend the Quality base in our area.

Illiana members are invited to get on line and give us information we can react to and follow up on. Send your information to me: Charles M. Schmidt, cmsscroll@netzero.net. I invite the educational institutions to give me a listing of their Quality curriculum currently being taught and how Illiana can assist them. I'll be looking forward to hearing from you.

**December Plant Tour**

DATE: Tuesday, December 14, 2004  
TIME: 6:00 P.M. --- Meet - No visible jewelry or open shoes!  
6:30 P.M. --- Plant Tour conducted by Jim Marturano,  
American Licorice Plant Manager  
LOCATION: American Licorice  
3701 W. 128th Place  
Alsip, IL 60803  
708-371-1414, our Contact is Jim Marturano

**Please RSVP ASAP** -- No later than Thursday, December 9  
Go to our website at <http://www.asq-illiana.org> to place your reservation, or send an email to Pam Hale at [pdhale29@msn.com](mailto:pdhale29@msn.com)

**Certification Tests**

<b>Exam List</b>	<b>Exam Date</b>	<b>Appl. Deadline</b>
<b>2004</b>		
CQE/CQA/CSQE/CQIA/CCT	December 4, 2004	October 1, 2004
<b>Location: Business &amp; Career Institute at South Suburban College</b>		
<b>2005</b>		
CQT/CRE/CMI/HACCP, Biomedical Certified Quality Manager, Six Sigma Black Belt-March 5, 2005		January 7, 2005
<b>Location: Joliet Junior College (tentative)</b>		
<i>ALL EXAMS OFFERED AT AQC Seattle, WA May 15, 2005</i>		
<b>Exam Times: CQIA 10:00am -1:00pm, CQE 10:00am – 3:00pm</b>		
<b>All other exams 10:00am – 2:00pm</b>		
CQE/CQA/CSQE/CQIA/CCT	June 4, 2005	April 1, 2005
<b>Location: Joliet Junior College (tentative)</b>		
CQT/CRE/CMI/HACCP, Biomedical Certified Quality Manager, Six Sigma Black Belt-October 22, 2005		August 19, 2005
<b>Location: Business &amp; Career Institute at South Suburban College (tentative)</b>		
CQE/CQA/CSQE/CQIA/CCT	December 3, 2005	October 7, 2005
<b>Location: Business &amp; Career Institute at South Suburban College (tentative)</b>		



# Illiana Section 1213

## Meeting Agenda for 2004/2005

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
12/14/2004	Pam Hale	Tour of American Licorice Company	3701 West 128th Place Alsip, IL 60803	Jim Marturano
1/25/2005	Charlie Schmidt	Section Business + Elections	Sanfratello's 127 Main Street Glenwood, IL 60425 (708) 758-5500	Charlie Schmidt
2/22/2005	Pam Hale	Topic To Be Determined	Popolanos 17940 Torrence Avenue Lansing, IL 60438 (708) 474-0425	Chris Karey
3/22/2005	Denise Rzonca	Supply Chain Management	Ciao's (216th + Main St.) 3613 West 216th Street Matteson, IL 60443 (708) 481-6510	Ron Crabtree
4/26/2005	Pam Hale	Balanced Scorecard W/ Hoshin Planning	Holiday Inn I-57 & Lincoln Highway (Rt-30) Matteson, IL (708) 747-3500	Manu Vora
5/24/2005	Pam Hale	ISO 2002 & TS16949	Glenwood Oaks 106 N. Main Street Glenwood, IL 60425 (708) 758-4400	Chuck Richardson

## Plan to attend Illiana 1213 Dinner Meetings

### Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

## **MEETING LOGISTICS**

### Directions

**From North:** Take I-294 South to 127th Street East, East on 127th Street to Ridgeway Avenue, about 1/2 mile. Right on Ridgeway avenue to dead end, left onto American Licorice property and right into parking lot.

**From West:** I-80 East to I-294 North and follow above directions.

**From South:** Take I-57 North to junction at I-57/I-80, go East on I-80 to I-294 North and follow above directions.

**Sign on to the Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org) for any new information**



ASQ Illiana Section 1213

Michael A Boothe  
Cal Lab Co., inc.  
17035 Westview Avenue  
South Holland, IL 60473

Phone: (708) 596-5800  
E-Mail: [quality@callabco.com](mailto:quality@callabco.com)

***In this issue:***

- 1) Message from the Chair  
Where Do We Go From  
Here?
- 2) Dec. 2004 Plant Tour  
Certification Tests
- 3) Meeting Agenda,  
2004/2005

## **ILLIANA SECTION 1213 UPCOMING EVENTS**

### **December Plant Tour**

**American Licorice  
3701 W. 128th Place  
Alsip, IL 60803**

**708-371-1414, our Contact is Jim Marturano**