



# ILLIANA SIGNAL



Volume XXI Issue 3

Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org).

November, 2007

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## MESSAGE FROM THE CHAIR

Our October dinner meeting certainly had the elements of a potential calamity. We faced the common technological issue of computer glitches and the unforeseen competition from a last minute political fundraiser blaring out music. I want to thank all that attended as we persevered through the obstacles. This month we return to Frankfort and the Bier Stube for tasty German food.

The **Tenth Annual Northern Illinois Quality Conference (NIQC)** has come and went. There was over 100 people who made their way to Naperville for the conference, plus an additional 30 quality professionals who attended the pre- and post-conference workshops. Our section is one of the five partners involved with it, both financially and in terms of volunteered time. Also, some of our member's companies donated money to the event. We won't have the final numbers from the event until all the bills have been paid, but I am anticipating getting our seed money back. You will be able to go to [www.niqc.org](http://www.niqc.org) and see new information posted throughout the winter.

As always, our section is interested in attracting new members. A prime opportunity will be the plant tour in December since there is no cost to attend. If you know of potential members, invite them to join us for the tour.

Drum roll please. The big news to share this month is that your Illiana board has been working behind the scenes to put together a significant training activity for our members. Dan Lowery, our Education Chair, has managed to assemble a distinguished set of speakers, several of whom that have been published in *Quality Progress*. They'll address a broad range of concerns pertaining to our dynamic quality profession. The date for this event is Friday, January 18<sup>th</sup>. And the best news to you is that it will be **FREE** (yes, I said everyone's favorite "F" word) to our members. You ask how? Illiana members will pay, via check or money order, the small amount of \$20 to register for the conference (registration forms forthcoming electronically and by U.S. Mail). Then, when you *attend* the conference, the \$20 will be rebated back to you in terms of a chit to pay for your attendance at a future Spring 2008 dinner meeting. Seating is limited to the first one hundred individuals that sign up so don't delay once you have the forms. Make sure to mark your calendars to take advantage of this opportunity to hear from quality leaders within our community.

Steven Schuelka  
Chairperson

### Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

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**November Meeting**

**DATE:** Wednesday, November 14, 2007

**LOCATION:** **Chef Klaus - Bier Stube**  
679 Lagrange Road.  
Frankfort, IL 60423  
815-469-0940

**TIME:** 6:15 P.M. --- Registration  
6:30 P.M. --- Dinner  
7:30 P.M. --- Program

**SPEAKER:** Dan Burrows  
Dan Burrows@Panduit.com  
Corporate Reliability Manager  
Panduit Corporation

**TOPIC:** Reliability Measurement "You Get What You Measure"

**Please RSVP ASAP -- No later than Noon Friday November 9,2007**

Go to our website at <http://www.asq-Illiana.org> to place your reservation, or send an email to Carlithe Layosa [programchair@asq1213.com](mailto:programchair@asq1213.com)

**Topic Title:** Reliability Measurement "You Get What You Measure"

**Topic Abstract:** "You get what you measure," the saying goes. For reliability, there are many ways to measure the reliability of products and production systems from the design phase all the way through to operation. In this session, we will discuss different methods for measuring reliability and when they are appropriate so that your organization can get what it needs to succeed.

Dan Burrows is the Corporate Reliability Manager for Panduit Corporation, an industry leader in wiring and communications products based in Tinley Park, IL. Mr. Burrows has led successful reliability implementation efforts across a diverse range of industries. Mr. Burrows is an ASQ Certified Reliability Engineer and an ASQ Certified Six Sigma Black Belt.

**Certification Exams**

<b>Exam List</b>	<b>Exam Date</b>	<b>Appl. Deadline</b>
<b>2007</b>		
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	December 1	October 5
<b>2008</b>		
CQT/CRE/CHA/CBA/CMQ/CQI/CSSBB	March 1	January 11
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	June 7	April 4

The location for the 2007 October and December tests has been confirmed for Section 1213 at:  
Business & Career Institute  
58 W. 162nd Street  
South Holland, IL 60473

The location for the 2008 March and June tests for Section 1213 will be at :  
Joliet Junior College  
Joliet, IL

If you have any comments or questions, please feel free to contact your Board Members or ASQ.



# Illiana Section 1213

## Meeting Agenda for 2007/2008

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
09/25/2007	Carlithe Layosa	Human Aspects of Quality	Glenwood Oaks 106 N. Main Street Glenwood, IL 60425 (708) 758-4400	Kam Gupta
10/23/2007	Carlithe Layosa	Collaborative SPC for Entire Value Chain	Northwoods 8101 Wicker Ave. ST. John, IN 46373 219-558-8130	Doug Fair
11/14/2007	Carlithe Layosa	<b>Reliability Measurement</b> • "You Get What You Measure"	<b><u>Chef Klaus - Bier Stube</u></b> <b>679 Lagrange Road.</b> <b>Frankfort, IL 60423</b> <b>815-469-0940</b>	<b>Dan Burrows</b>
12/11/2007	Carlithe Layosa	Federal Signal Corporation — Safety & Security Systems Group—Plant Tour. • Safety Glasses, Picture ID and Closed Toed Shoes Required	2645 Federal Signal Drive University Park, IL 60466 708-534-3400	Kim Bernas
1/22/2008	Carlithe Layosa	Section Business + Elections	Sanfratello's 127 Main Street Glenwood, IL 60425 (708) 758-5500	Illiana Board Members
2/26/2008	Carlithe Layosa	Managing Your Metrology System Part 1	Empire Buffet 4601 Lincoln Mall Dr. Matteson, IL 60433 708-503-1888	J. Brent Snoddy
3/18/2008	Carlithe Layosa	Managing Your Metrology System Part 2	Dick's 10808 Wicker Ave. (Rt. 41) St. John, IN 46373 219-365-5041	J. Brent Snoddy
4/29/2008	Carlithe Layosa	Implementing Lean at St. James Hospital and Health Centers	Scrementi's Banquets 104 W. Sauk Trail Chicago Hts., IL 60411 708-755-0624	Keith Poole
5/20/2008	Carlithe Layosa		Casa Margarita 9549 W. 151st Street Orland Park, IL 60462 708-403-5585	

## MEETING LOGISTICS

### Directions

**From North:** Take I-57 (I-294 or I90E/94) to I 80 West to Iowa. Exit at Lagrange Road (exit 145). Turn left and follow Lagrange road 3 miles to **679 N La Grange Rd.** The restaurant is located next to Walt's on the left.

**From West:** Take I-80 East and Exit at Lagrange Road (exit 145). Turn right and follow Lagrange road 3 miles to **679 N La Grange Rd.** The restaurant is located next to Walt's on the left.

**From South:** Take Route 30 to Lagrange Road. Turn right on North Lagrange. Proceed for .3 miles. **679 N La Grange Rd.** The restaurant is located next to Walt's on the left.

**Sign on to the Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org) for any new information**

## Advancing Quality on the South Shore



### ASQ Illiana Section 1213

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The Illiana Section of ASQ will hold a day long conference on the "Future of Quality" on Friday January 18, 2008. The conference will be held at Calumet College of St. Joseph, which is located at 2400 New York Avenue In Whiting, Indiana. Registration will begin at 8:00 a.m. The event will conclude at 4:00 p.m. We're pleased to note the costs for the day-long event will be underwritten in substantial part by BP and Calumet College of St. Joseph's Masters in Quality Assurance Program

We've assembled a distinguished set of speakers, several of whom are published in Quality progress. They include Kevin Douglass of Federal signal Corporation, State Representative Ed Soliday, Calumet College of St. Joseph's Assistant Professor Desila Rosetti, Derek Allen of Research International, and David Watkins of Omnex, Inc. They'll address a broad range of concerns pertaining to the past, present and future of the quality profession. The program should prove of interest to quality professionals long established in the field as well as to those who may have assumed responsibilities pertaining to quality more recently. Our program should be of interest to those who work in a number of industries as well. Applications pertaining to healthcare and the service sector will be addressed along with topics familiar to those who work in the manufacturing field.

Mark your calendars and register now! Details will be coming in a future mailing and on the website. Our conference; "Advancing Quality on the South Shore", on Friday January 18th should be a great event.

Steve Schuelka  
Section Chair

**ILLIANA MEMBERS PLEASE UPDATE ASQ WITH YOUR EMAIL ADDRESS FOR IMPORTANT UPDATES FROM YOUR SECTION.**

**REMEMBER TO CHECK THE ILLIANA WEBSITE MONTHLY FOR THE BALANCE OF THE SECTION NEWSLETTERS !!**

## ILLIANA SECTION 1213 UPCOMING EVENTS

### ***Reliability Measurement - "You Get What You Measure"***

**November 14, 2007 beginning at 6:15 P.M.**

***Chef Klaus - Bier Stube***

***679 Lagrange Road.***

***Frankfort, Il 60423***

***815-469-0940***