



ILLIANA SIGNAL

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Illiana Website www.asq-illiana.org.

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Section Executive Committee Contact Information

Section Chair

Tracy Sims
(708) 217-5712
qtsims@comcast.net

Section Chair Emeritus

Steve Schuelka
219-689-3804
sjschuelka@yahoo.com

Vice-Chair Membership

David Heninger
(815) 922-7835
dheninger@alumni.niu.edu

Vice-Chair Program

Carlithe Layosa
(815) 603-1098 (cell)
carlithelayout@stvinc.com

Secretary

Renee Bell
(708) 757-7880 (2246)
renee.bell@us.vesuvius.com

Treasurer

Lee Fadeley
lfadeley@comcast.net

ASQ Contact Information

Region 12 Director

Jim Smith
jlsmith@gmail.com
309-256-0678

ASQ Headquarters

1-800-248-1946

Illiana Section Web Site

www.asq-illiana.org

MESSAGE FROM THE CHAIR

Greetings Everyone,

Dan Brown was our speaker September 22 at Glenwood Oaks Restaurant and he addressed the ISO-9001:2008 revision and the changes that were made to the standard. This will be valuable for those of us who are already certified to the ISO-9001:2000 standard and need to make the transition to the updated standard.

We look forward to seeing you at our next meeting of the program year, on October 20 at Gatto's Restaurant in Tinley Park, IL. Andrew Nichols is our speaker and he will be presenting two programs: **Process Auditing - The Football** and **Risk Management and Your Quality Management System**. This month's meeting provides members with a unique opportunity to earn 0.6 points instead of the usual 0.3 points per meeting by attending both the pre and post dinner presentations.

I will be hosting this year's winter tour on December 8, and it will be a look at the Advanced Photon Source, a circular accelerator facility, at Argonne National Laboratory. Please make plans to be there, I know you'll find it very interesting. In order to get onto the site of Argonne National Laboratory you must be a US citizen. If you are not a US citizen, you might be able to attend, but I will have to know a minimum of two weeks ahead of time to get clearance. I will need to know who is attending no later than Friday December 4, as I need to have your badges printed ahead of time. Next month's message will have the details of the information that I will need and please note, if I don't have your information by December 4, you will not be able to enter the site.

Please mark your calendars for Friday January 22, 2010 for the third annual Illiana Section quality conference. This year's title is **Quality: The View from the "Inside."** I am sure that you will find it to be as informative and rewarding as the past two years.

If you would like to help the section by volunteering, even a small task can be very helpful, please get in contact with me or one of the other board members. If you have any suggestions for programs they would be appreciated; we have an urgent need for a program for the section meeting on November 17.

Please don't forget to periodically visit our own Illiana website, www.asq-illiana.org, where each edition of the newsletter, the program schedule, and other information you might need, is posted. You may not know this, but we also post job opportunities that we hear about. We have also been posting training opportunities that other sections and private organizations have sent to us.

I know I speak for all of them, so I say the board members for the Illiana Section try very hard to return value to you and make your membership rewarding by providing good places to eat, good programs, a special tour, and even some books and gifts as appropriate.

Remember that you need to have attended 5 general section meetings in order to get the end of the year gifts for that purpose. These have been very nice gifts!

Regards,

Tracy Sims
Section Chair

Mission Statement

Illiana Section 1213-ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

**Illiana Section Committee
Contact Information**

**Co-Chief Proctor
Tracy Sims**

Phone: (708) 217-5712
qtsims@comcast.net

**Co-Chief Proctor & Auditing
Committee Chair**

Larry Sprengel

Phone: (815) 634-5911
Larrysprengel@msn.com

Education Chair

Daniel Lowery, PhD.

Calumet College-St. Joseph's
Phone: (219) 473-4271
(877) 700-9100 X307
dlowery@ccsj.edu

Newsletter Editor

Janelle McCoy

Phone: (219) 989-9150 x330
janelle.mccoy@smiths-medical.com

Recertification Chair

Kim Bernas

Phone (708) 534-3400
kbernas@fedsig.com

Nominating Committee

Chair

Don Herz

Phone: (708) 755-7000 X337
dherz@landauerinc.com

October Meeting

DATE: Tuesday, October 20, 2009

LOCATION: Gatto's Restaurant
8005 183rd Street
Tinley Park, IL 60487
708-444-7400

TIME: 6:15 P.M. --- Registration
6:30 P.M. --- Dinner
7:30 P.M. --- Program

COST: \$20.00

SPEAKER: Andrew Nichols

TOPIC: Risk Management and Your Quality Management System
Risk is a part of every organization's operations. Each and every day we're faced with some form of risk. It's woven into most things we do.

This presentation takes a look at different forms of risk, including some examples of the (devastating) effects of not identifying risks.

We'll take a look at the current situation with regard to the development of Management Standards which consider the risks an organization may encounter and how implementing a Quality Management System, based on an international standard such as ISO 9001, can assist in the identification and management of those risks throughout the organization's processes.

Please RSVP ASAP -- No later than Friday, October 16, 2009

Submit reservation online at <http://www.asq-Illiana.org>, or send an email to carlithe.layosa@stvinc.com



Pre-Meeting Presentation

TIME: 5:45 P.M.

SPEAKER: Andrew Nichols

TOPIC: Process Auditing - The
Football

If you have any comments or questions, please feel free to contact your Board Members or ASQ.

ANDY NICHOLS

REGIONAL SALES MANAGER – NQA, USA

BACKGROUND

Andy has been the East Coast Regional Sales Manager for NQA, USA since early 2008. He brings a wide ranging experience to NQA's clients, having worked as a Certification Body Assessor as well as being a respected implementation Consultant and Trainer with Excel Partnership, Inc., for over 15 years.

Andy has held a number of quality management positions, and was responsible for establishing and implementing quality systems to ISO 9001 and NATO AQAP1 during the 1980's

His recent experience includes a significant role at Chrysler Manufacturing (ISO 9001), Hyundai Motors Manufacturing Alabama (ISO/TS 16949), Arvin Meritor, Peterson Spring, ACH, General Motors, Timken Company, Valeo, GKN, Bendix Brakes and Visteon.

Other Clients he has worked with include Dresser, Caterpillar, Oce USA, River Run Press, UL, ANSI, the USA Navy, Army and Air Force and the USDA.

In addition to his ISO 9000 Management Systems experience, he has also worked with ISO 14000, ISO/IEC 17024 and ISO/IEC 17025. He has extensive practical knowledge of 'Quality Tools', including SPC, FMEA, Quality Circles, Problem Solving, Internal Auditing and Process Mapping etc.

He has developed an innovative tool for auditing quality management systems, utilizing a "process approach"

CREDENTIALS

Andy has been an IRCA and RABQSA accredited Lead Auditor. He received a "Higher National Certificate" in Mechanical Engineering, with an elective in Electronics, and is an Incorporated Engineer (CEI) "I. Eng".

A past member of the U.K's Institute of Quality Assurance, he has been a member of the ASQ since 1985.

Note

Attending both pre and post dinner presentations qualifies each participant to earn 0.6 points.



New Members

Illiana Section 1213 extends a warm welcome to Rhonda King and Sunil Ghoot who attended their first local ASQ meeting on September 22, 2009.

Illiana Section 1213 General Meeting

9/22/09





Illiana Section 1213

Meeting Agenda for 2009/2010

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
10/20/2009	Carlithe Layosa Submit reservation online	Process Auditing - The Football (0.3 pts) Risk Management and Your Quality Management System (0.3 pts)	Gatto's Restaurant 8005 183rd Street Tinley Park, IL 60487	Andrew Nichols
11/17/2009	Carlithe Layosa Submit reservation online	TBD	Dick's Restaurant 10808 Wicker Ave. (Rt. 41) St. John, IN 46373	TBD
12/8/2009	Carlithe Layosa Submit reservation online	Plant tour	Argonne National Laboratory 9700 S. Cass Avenue Argonne, IL 60439	Tracy Sims
1/19/2010	Section Chair	Section Elections & Business Meeting	Sanfratello's 127 Main St. Glenwood, IL 60425	Tracy Sims
2/16/2010	Carlithe Layosa Submit reservation online	Value Stream Mapping for Service	Chef Klaus Bier Stube 679 LaGrange Rd. Frankfort, IL 60423	Anthony Manos
3/23/2010	Carlithe Layosa Submit reservation online	Ethics 101	Charlie's Alehouse 8940 Calumet Ave. Munster, IN 46321	Suj Shah
4/20/2010	Carlithe Layosa Submit reservation online	Employee Recognition Part II	Dixie Kitchen & Bait Shop 2352 East 172nd Street Lansing, IL 60438	Dr. Manu Vora
5/18/2010	Carlithe Layosa Submit reservation online	TBD	Burgundy Bistro 3462 Vollmer Road Olympia Fields, IL 60461	TBD



PROVIDE ASQ WITH YOUR CURRENT EMAIL ADDRESS TO RECEIVE IMPORTANT UPDATES FROM YOUR SECTION.

REMEMBER TO CHECK THE ILLIANA WEBSITE MONTHLY FOR SECTION NEWSLETTERS.

Certification Tests

Exam List	Exam Date	Appl. Deadline
2009		
<i>CQI, CQT, CRE, CMQ/OE, CHA, CBA, CSSBB</i>	<i>October 17</i>	<i>Passed</i>
<i>CPGP, CQE, CQA, CSQE, CQIA, CCT, CQPA, CSSGB</i>	<i>December 5</i>	<i>October 16</i>
2010		
<i>CQI, CQT, CRE, CMQ/OE, CHA, CBA, CSSBB</i>	<i>March 6</i>	<i>January 15</i>
<i>World Conf, St. Louis, MO – All Exams</i>	<i>May 25</i>	<i>TBD</i>
<i>CPGP, CQE, CQA, CSQE, CQIA, CCT, CQPA, CSSGB</i>	<i>June 5</i>	<i>April 16</i>

Calumet College of St. Joseph in Whiting, IN has been confirmed to be the test site for the October and December tests and South Suburban Community College in South Holland, IL has been confirmed for the March and June test site.
The exam location address for the October and December exams is 2400 New York Avenue, Room 205, Whiting, Indiana.



Did You Know...

- That any member who holds an ASQ certification can earn 0.5 credits for proctoring a certification exam? Contact Tracy Sims or Larry Sprengel if interested.
- That the tour scheduled in December will require a government issued ID, US citizenship, and pre-registration?
- That the third annual one-day conference, Quality: The View from the “Inside,” is scheduled for Friday, January 22, 2010?
- That the Illiana Section 1213 will hold a lottery for one member to attend the NIQC? Send an email to lexmarkz@sbcglobal.net if you would like to be included in the drawing.
- That the fee for the first meeting is waived for new members?
- That the cost for the dinner meeting will be waived for members who are unemployed? When registering, add a note in the comment section that you are transitioning between jobs.
- That some of our chapter members were affected by downsizing and are looking for employment? Contact a board member if you are aware of a job posting that can be added to the ASQ Illiana website.
- That the next Board Meeting for Illiana Section 1213 is scheduled for November 3, 2009? Contact any board member if you are interested in volunteering.
- That the bulletin editor is wanting to profile members in future newsletter? If interested, send biography information and a picture to lexmarkz@sbcglobal.net.
- That the bulletin editor is looking for news (e.g., honors, promotions, certifications, community service involvement) about our members to list under the “Did You Know” column?



ASQ 2009 Northern Illinois Quality Conference

12TH ANNUAL NORTHERN ILLINOIS QUALITY CONFERENCE (NIQC 2009)

Mark your calendars for **Friday, October 23, 2009**. You are cordially invited to the 12th Annual Northern Illinois Quality Conference (NIQC) at the Northern Illinois University, Naperville Campus. NIQC 2009 is sponsored by five American Society for Quality (ASQ) Sections: Chicago, Fox Valley, Heart of Illinois, Illiana and Northeastern Illinois and also the ASQ Information Integrity Interest Group.

The NIQC 2009 theme is *“Quality: Survival to Excellence”*. The three-day event also includes six workshops that will be held on **Thursday, October 22nd** and six workshops planned for **Saturday, October 24th**.

This is a “must” event focusing on prospering with Quality in the current economic turmoil. NIQC 2009 offers attendees the opportunity to learn more about succeeding with Quality. This conference is designed to give attendees an insight on successful industry practices and the tools being used.

Three outstanding keynote speakers are scheduled for Friday morning: Mr. David Fox, CEO, Advocate Good Samaritan Hospital, Ms. Alexandra Polacci, Director, Madrid Excellence, Mr. Dean Beutel, Corporate Quality and Reliability Manager, Caterpillar Inc.

Panel discussions on Friday, October 23 include: Healthcare Panel, Food Industry Safety & Supply Chain Optimization Panel, and Education Panel. The various panel members are recognized industry professionals, some with global credentials and published works.

Thursday morning (October 22nd) workshops (8:30am – 12:30pm) offer the choice of Benefits/Advantages of Automating Your QMS, Value Stream Mapping and Design Excellence. The afternoon workshops (1:30 pm – 5:30pm) provide the opportunity to learn more about The A, B, Cs’ of Food Safety Standards, Lean EMS® – Modern ISO 14001 Implementation and Preparing for a Successful FDA Inspection.

The Saturday morning (October 24th) workshops (8:30am – 12:30pm) are focused around The Human Side of Quality, Increase Business Value of Your QMS and The Measurement and Valuation of Human Infrastructure. The afternoon (1:30 – 5:30pm) workshops offer Balanced Scorecard: Success through Leadership Enablers, QMS Simplification – Leaning your QMS! and Information Integrity for Quality Management.

We are currently soliciting corporate and organizational sponsorships to make the conference more affordable for all attendees. **Your organization will get one free admission to the October 23, 2009 conference for every \$500 in sponsorship funds.** In addition, each sponsor will be acknowledged in the conference brochure and program and recognized at the conference on October 23, 2009.

Contact

Dan Brown, Conference Chair, danbrown@dbpsllc.us, 312-615-3530

Dr. Manu K. Vora, Vice Chair, manuvora@b-einc.com, 630-548-5531