



# ILLIANA SIGNAL



Volume XVIII Issue 2

Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org).

October, 2004

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### Illiana Section Web Site

[www.asq-illiana.org](http://www.asq-illiana.org)

## MESSAGE FROM THE CHAIR

The Illiana Meeting for the 28<sup>th</sup> of September was well attended. Mike Orr our Membership Board member gave an excellent presentation on "A Peek Inside The Six Sigma Toolbox". We looked at a problem with a leaking Fuel Transfer Pump that was a problem to their supplier and their customer. Using The Six Sigma Tool Box and Key Metrics, Pareto of Test Failures, Cause and Effect Diagram and subsequent review of the Process Map Overview the Team Members were able to resolve the problem and resumed shipping a quality unit to their supplier and customer over a period of several months. Mike Orr will give Mike Boothe a CD for posting on-line for the basics of the "A Peek Inside The Six Sigma Toolbox" View this on your Computer and copy what you think is important to you and your job. We'll be looking forward to more presentations in future that will solve quality problems of this nature.

Our next Dinner Meeting in October will be at White Rose Inn with Larry Lukasik presenting "Quality in a Lean Environment"

The Northern Illinois Quality Conference NIQC 2004 is scheduled to be held at the Holiday Inn Select located in Naperville, Illinois November 7, 8 and 9. Pickup a brochure at the Illiana October Dinner Meeting that will explain all of the presentations going on during the 3 day conference period. The conference is being sponsored by the Chicago, Fox Valley, Heart of Illinois, Illiana and Northeastern Illinois Sections along with sponsors from Industry and quality groups in the Midwest. Plan to attend this growing quality conference.

During the remainder of the year Illiana is looking for volunteers to replace those on the Illiana Board that will essentially retire next May. All Board positions will be open so please let Illiana know during our meetings that you are interested in filling any Board seat.

Please attend all Illiana Dinner Meetings.

Get the Illiana Newsletter on the web at [www.asq-illiana.org](http://www.asq-illiana.org) for all up-to-date information.

Cordially

Charles (Charlie) Schmidt—Illiana Section 1213 Chair

### Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

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If you have any comments  
or questions, please feel  
free to contact your  
Board Members or ASQ.

**September Meeting**

DATE: Tuesday, October 26, 2004

TIME: 6:00 P.M. --- Registration  
6:30 P.M. ---- Dinner  
7:30 P.M. ---- Program

LOCATION: White Rose Inn  
19400 Torrence Ave.  
Lynwood, IL 60411  
(708) 418-8700

SPEAKER: Larry Lukasik

TOPIC: Quality in a Lean Environment

**Please RSVP ASAP** -- No later than Monday, October 25

Go to our website at <http://www.asq-Illiana.org> to place your reservation, or send an email to Pam Hale at [pdhale29@msn.com](mailto:pdhale29@msn.com)

**Certification Tests**

<b>Exam List</b>	<b>Exam Date</b>	<b>Appl. Deadline</b>
<b>2004</b>		
CQT/CRE/CMI/HACCP, Biomedical, Certified Quality Manager, Six Sigma Black Belt-October 16, 2004 <b>Location: Business &amp; Career Institute at South Suburban College</b>	(too late to sign up now) August 20, 2004	
CQE/CQA/CSQE/CQIA/CCT <b>Location: Business &amp; Career Institute at South Suburban College</b>	December 4, 2004	October 1, 2004
<b>2005</b>		
CQT/CRE/CMI/HACCP, Biomedical Certified Quality Manager, Six Sigma Black Belt-March 5, 2005 <b>Location: Joliet Junior College (tentative)</b>		January 7, 2005
<i>ALL EXAMS OFFERED AT AQC Seattle, WA May 15, 2005</i>		
<i>Exam Times: CQIA 10:00am -1:00pm, CQE 10:00am – 3:00pm</i>		
<i>All other exams 10:00am – 2:00pm</i>		
CQE/CQA/CSQE/CQIA/CCT <b>Location: Joliet Junior College (tentative)</b>	June 4, 2005	April 1, 2005
CQT/CRE/CMI/HACCP, Biomedical Certified Quality Manager, Six Sigma Black Belt-October 22, 2005 <b>Location: Business &amp; Career Institute at South Suburban College (tentative)</b>		August 19, 2005
CQE/CQA/CSQE/CQIA/CCT	December 3, 2005	October 7, 2005
<b>Location: Business &amp; Career Institute at South Suburban College (tentative)</b>		



# Illiana Section 1213

## Meeting Agenda for 2004/2005

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
10/26/2004	Pam Hale	Quality in a Lean Environment	White Rose Inn 19400 Torrence Ave. Lynwood, IL 60411 (708) 418-8700	Larry Lukasik
11/16/2004	Pam Hale	The Power of Attribute Data to Reduce Scrap	SYL's 829 Moen Avenue Rockdale, IL 60436 (815) 725-1977	Paul Berberet
TBD/2004	Pam Hale	Tour To Be Determined	To Be Determined	
1/25/2005	Charlie Schmidt	Section Business + Elections	Sanfratello's 127 Main Street Glenwood, IL 60425 (708) 758-5500	
2/22/2005	Pam Hale	Topic To Be Determined	Popolanos 17940 Torrence Avenue Lansing, IL 60438 (708) 474-0425	
3/22/2005	Denise Rzonca	Supply Chain Management	Ciao's (216th + Main St.) 3613 West 216th Street Matteson, IL 60443 (708) 481-6510	Ron Crabtree
4/26/2005	Pam Hale	Balanced Scorecard W/ Hoshin Planning	Holiday Inn I-57 & Lincoln Highway (Rt-30) Matteson, IL (708) 747-3500	Manu Vora
5/24/2005	Pam Hale	ISO 2002 & TS16949	Glenwood Oaks 106 N. Main Street Glenwood, IL 60425 (708) 758-4400	Chuck Richardson

## MEETING LOGISTICS

### Directions

**From North:** Take I-94 to junction at I-94/I-80, go East on I-94 to Route 83 (Torrence Avenue) Exit South to Glenwood-Lansing Road West (Left). White Rose Inn is located at the southwest corner of Torrence Avenue and Glenwood-Lansing Road.

**From West:** I-80 East to I-94 East to Torrence Avenue. Go South to Glenwood-Lansing Road and follow above directions.

**From South:** Take Route 83 North (Torrence Avenue) to Glenwood-Lansing and follow above directions.

**Sign on to the Illiana Website [www.asq-illiana.org](http://www.asq-illiana.org) for any new information**



ASQ Illiana Section 1213

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## **ILLIANA SECTION 1213 UPCOMING EVENTS**

**Quality in a Lean Environment**

**White Rose Inn  
19400 Torrence Ave.  
Lynwood, IL 60411  
(708) 418-8700**