



ILLIANA SIGNAL



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MESSAGE FROM THE CHAIR

May Meeting

Well, it's vacation time for the Illiana Board. We held our last Dinner Meeting at Glenwood Oaks on 5/24 where we were had an initial presentation by Bob Mustari who teaches at Joliet Junior College in the Business Department. Bob gave us an overview on Lunch Couriers of India. Nothing stays the Tiffinwallahs of Mumbai from the swift completion of their appointed rounds. The term Tiffinwallah is the old British Indian word for light lunch and wallah is an Urdu term for designating a profession. These Tiffinwallahs are famous for doing their job functions so well that they are coming close to achieving a six sigma standard of fewer than 3.4 mistakes per one million tasks they perform in delivering and picking up lunches and their containers from Mumbai commuter trains in India. This enlightening presentation by Bob was given before the Dinner. Thanks Bob for the story and we'll look forward to more pre-dinner short presentations.

Following dinner Chuck Richardson of Performance Quality Systems, Inc. gave a presentation on ISO 9001 and ISO/TS 16949:2002.

The transition from QS-9000 to ISO/TS 16949:2000 has two aspects: the new document itself and the registration process. Looking at each from the point of view of a QS-9000 registered supplier.

The concept of "process" is basic to ISO 9001:2000 and therefore to ISO/TS 16949:2000. The elements of any process are inputs, a value adding stage and outputs.

ISO 9001:2000 combines this basic concept with W. Edwards Deming plan-do-study-act approach to continuous improvement. Although most of the requirements of the earlier ISO 9001 are present in the new standard, the emphasis has changed. The requirement is now for a number of interrelated process, rather than a number of individual functions that fulfill the requirements of the standard. Although it's easy to map the ISO 9001:1994 (and QS-9000) requirements to those of ISO 9001:2000 (and ISO/TS 16949), such an exercise misses the point. The new standards are concerned with how the requirements are met - namely through defined processes that are continuously improved.

For most of us that are familiar with ISDO, QS and TS know that these standards have as many as 21 paragraphs that guide the use of the Quality systems

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If you have any comments
or questions, please feel
free to contact your
Board Members or ASQ.

involved and some of us have had audit experience to assure that these standards are properly installed and followed.

Our thanks to Chuck Richardson for helping us to better understand the standards involved. We look forward to seeing Chuck in the future.

Two of our Board members, Mike Boothe and Mike Orr have had recent surgery. Mike Boothe has had a hip joint replaced and Mike Orr has double hernia surgery; we wish Mike Boothe a speedy recovery and hope to see Mike on his feet soon. We saw Mike Orr at the meeting last evening and he is doing well and is already back to work for Caterpillar.

We hope to see both Mikes at our Board meeting in June or July for the sign off of our yearly audit report to ASQ.

I want to thank all Board members for the job they've done over this session and particularly Pam Hale who handled the Program Chair admirably. I'm looking forward to seeing:

Mike Orr: Vice-Chair Membership
Pam Hale: Vice Chair Programs
Steven Schuelke: Secretary
Treasurer: Tracy Sims
Co-Chief Proctor: Larry Sprengel
Education Chair: Denise Rzonca
Newsletter Editor: Mike Boothe
Historian & Deputy Director: Mike McGrath
Recertification Chair: Lloyd Welch
Database Coordinator: Mike Boothe
Auditing Chair: Mike Orr

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See you all next session 2005-2006. First Meeting September, 2005. Watch for the announcement on the web.

Cordially,

Charles M. Schmidt
Chair - ASQ Section 1213



Illiana Section 1213

Mission Statement

Illiana Section 1213–ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2005		
CQE/CQA/CSQE/CQIA/CCT Location: Joliet Junior College (tentative)	June 4, 2005	April 1, 2005
CQT/CRE/CMI/HACCP, Biomedical Certified Quality Manager, Six Sigma Black Belt-October 22, 2005 Location: Business & Career Institute at South Suburban College (tentative)	October 22, 2005	August 19, 2005
CQE/CQA/CSQE/CQIA/CCT Location: Business & Career Institute at South Suburban College (tentative)	December 3, 2005	October 7, 2005



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