



ILLIANA SIGNAL



Volume XXII Issue 7

Illiana Website www.asq-illiana.org.

April 2009

Section Executive Committee Contact Information

Section Chair

Tracy Sims
(708) 747-4236
gtsims@comcast.net

Section Chair Emeritus

Steve Schuelka
219-689-3804
sjschuelka@yahoo.com

Vice-Chair Membership

David Heninger
(815) 922-7835
dheninger@alumni.niu.edu

Vice-Chair Program

Carlithe Layosa
(815) 603-1098 (cell)
carlithe.layosa@stvinc.com

Secretary

Renee Bell
(708) 757-7880 (2246)
renee.bell@us.vesuvius.com

Treasurer

Brent Leffel
(219) 808-9209 (cell)
leffe-labc.1274@sbcglobal.net

ASQ Contact Information

Region 12 Director

Kam Gupta
847-612-4244
CITKAM@aol.com

ASQ Headquarters

1-800-248-1946

Illiana Section Web Site

www.asq-illiana.org

MESSAGE FROM THE CHAIR

Greetings Everyone,

Our March meeting was at Dick's Restaurant in St. John, IN. The food was delicious. Even better, we had another presentation by Keith Poole of the Sister's of Saint Francis Health Systems. He presented a program on "Implementing Lean and Six Sigma at Local Hospitals." It was great to see the examples of 5S work that he has helped them with, but even more rewarding, according to Keith, are the 5S projects that the employees have worked on by creating their own teams and using what they've learned from the Black Belt group to work through their own projects.

We announced the winner for the section board position of Treasurer – Lee Fadeley. Over 25% of the members of our section voted during the election, and that, as you quality professionals know, is an excellent participation rate. Good luck to Lee in his new position as Treasurer – he will actually take over after this year's Audit Committee meeting in early August, but his responsibilities are retroactive to the beginning of the AQS fiscal year, July 1st.

The other candidate, Ross Raspopovich, has agreed to fill another board position that we haven't had for some time. This position is Quality Management Process Chair (QMP). It is a position that does the job of tying the board activities together. He will be responsible for reporting to ASQ the list of section officers, creating a section budget, and other tasks as appropriate. We look forward to him joining the board.

We look forward to seeing you at the April meeting at Scrementi's Banquets. Manu Vora will be presenting a program titled **World-Class Employee Engagement Practices**. He is a regular presenter to our section and is always a pleasure to learn from him.

If you would like to help the section by volunteering, even a small task can be very helpful, please get in contact with me or one of the other board members.

Please don't forget to periodically visit our own Illiana website, www.asq-illiana.org, where each edition of the newsletter, the program schedule, and other information you might need, is posted. You may not know this, but we also post job opportunities that we hear about. For those of you who have not provided your email address to ASQ Headquarters, we send two newsletters by mail to help you catch up with the section happenings.

Lastly, remember that you need to have attended 5 general section meetings in order to get the gifts for that purpose. You know it will be something nice. Many of you have already attended 4 meetings, and you only have two more chances, the April and May meetings.

Regards,

Tracy Sims
Section Chair

Mission Statement

Illiana Section 1213—ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

**Illiana Section Committee
Contact Information**

**Co-Chief Proctor
Tracy Sims**

Phone: (708) 747-4236
qtsims@comcast.net

**Co-Chief Proctor & Auditing
Committee Chair**

Larry Sprengel

Phone: (815) 634-5911
Larrysprengel@msn.com

Education Chair

Daniel Lowery, PhD.

Calumet College-St. Joseph's
Phone: (713) 721-0202 x.271
dlowery@ccsj.edu

Newsletter Editor

Janellen McCoy

Phone: (219) 989-9150 x330
janellen.mccoy@smiths-medical.com

Recertification Chair

Kim Bernas

Phone (708) 534-3400
kbernas@fedsig.com

Database Chair & Internet

Mike Boothe

Phone: (708) 596-5800
quality@callabco.com

QMP Chair

Ross Raspopovich

Phone: (630) 758-2611
rraspopovich@giftofhope.org

Nominating Committee

Chair

Don Herz

Phone: (708) 755-7000 X337
dherz@landauerinc.com

If you have any comments
or questions, please feel
free to contact your
Board Members or ASQ.

April Meeting

DATE: Tuesday, April 28, 2009

LOCATION: Scrementi's Banquets
104 W. Sauk Trail
Chicago Hts., IL 60411
708-755-0624

TIME: 6:15 P.M. --- Registration
6:30 P.M. --- Dinner
7:30 P.M. --- Program

SEAKER: Manu Vora, Ph.D., M.B.A., ASQ CQE, ASQ Fellow

TOPIC: **World-Class Employee Engagement Practices**

This presentation will focus on key factors of effective employee engagement to achieve enterprise-wide success in a global economy. The critical importance of employee satisfaction to achieve customer satisfaction will be shared. A general roadmap to effectively engage "knowledge workers" in the 21st century will be identified. Employee Involvement & Participation, Motivation and Development practices will be discussed. Major concepts, best practices and practical tools will be discussed. At the conclusion of this interactive presentation, you will be better equipped to energize your organization in the competitive market place.

Please RSVP ASAP -- No later than Friday, April 24, 2009

Submit reservation online at <http://www.asq-illiana.org>, or send an email to carlithe.layosa@stvinc.com

MEETING LOGISTICS

Directions

From North: Take I-57, I-294 or I-94 to 394S. Exit at US 30 / Lincoln Highway and travel west. Turn left onto Chicago Road. Turn right onto Sauk Trail.

From South: Take route 1 north. Turn left onto to Sauk Trail.

From East: Take I-94 west to 394S. Exit at US 30 / Lincoln Highway and travel west. Turn left onto Chicago Road. Turn right onto Sauk Trail.

From West: Take US 30 east to Chicago Road. Turn right and continue driving south until you reach Sauk Trail. Turn right onto Sauk Trail.

Note: The restaurant is located on the south side of the street.



Guest Speaker Bio

Manu K. Vora, Ph.D.,

Chairman and President, Business Excellence, Inc
P.O. Box 5585, Naperville, IL 60567-5585, USA
Tel: (630) 548-5531, Fax: (630) 548-5532

E-Mail: manuvora@b-einc.com, Web Site: <http://www.b-einc.com>

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting service firm. He has over 30 years of leadership experience in telecommunications and chemical processing industries. Manu has guided Fortune 500 companies with Malcolm Baldrige assessment in the areas of leadership development, customer satisfaction, employee satisfaction, and process improvement. He is a Past Vice President from the American Society for Quality (ASQ) National Board of Directors. He also served as a Chairperson for ASQ Chicago Section. He is an ASQ Fellow and Certified Quality Engineer (CQE). Manu served as a Chief Judge at the Illinois Team Excellence Award Program from 1993-1999. He is a member of Board of Examiners of the International Asia Pacific Quality Award for 2004, 2005, 2006, 2007, 2008 and 2009. He is a sought after speaker on quality management topics for local, regional, national, and international audiences. He has over 220 presentations around the world in Asia Pacific, Caribbean & Central America, Europe, Latin America, the Middle East, and the United States. In 2005, he authored "Managing Human Capital" chapter in the *Six Sigma for Transactions and Service* book published by McGraw-Hill.

Manu holds an MBA with Marketing Management from Keller Graduate School of Management in Chicago, M.S. & Ph.D. in Chemical Engineering from Illinois Institute of Technology (IIT) in Chicago, and B.S. in Chemical Engineering from Banaras Hindu University in India. As an Adjunct Professor, he taught "Quality Management" and "Supply Chain Management" in the MBA Program at the Stuart School of Business at IIT in Chicago. He taught "Quality Assurance Project Management" at the School of Continuing Studies at Northwestern University in Evanston. Manu is a Member of the Board of Advisors of CASS Program at the Broome Community College in Binghamton, NY.

Manu is a recipient of "2004 Professional Achievement Award" and "2000 International Alumni Leadership Award" from Illinois Institute of Technology. He gave the 2003 Commencement Address at Keller Graduate School of Management's Milwaukee Center. He has been recognized with numerous awards and honors from ASQ: "2005 E. Jack Lancaster Medal", "2001 Grant Medal" and "2002, 2001, 1996 & 1995 Testimonial Awards", "1994 Joe Lisy Award" & "1993 Founder's Award" from ASQ Chicago Section, and "1992 Annual Merit Award" from Chicago Association of Technological Societies. At AT&T Bell Laboratories and Lucent Technologies, Manu has been recognized with many awards - most notably Employee Excellence Awards, advancement to Distinguished Member of Technical Staff and Engineering Supervisor position. Manu received "2000 Paul Harris Fellow Medal" from the Rotary Foundation of Rotary International, and "1990 Distinguished Service Award" from Save The Children Federation. He is listed in

Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2009		
World Conf, Minneapolis, MN All Exams	May 17	April 3
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	June 6	April 17
CQT,CRE,CQI,CMQ/OE,CHA,CBA,CSSBB	October 17	August 21
CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB	December 5	October 16

The location for the June 2009 test has been confirmed for Section 1213 at: Joliet Junior College in Joliet, IL



1205 Spring Seminar

“FOCUSING ON QUALITY TOOLS”

**Opening Address: Spitty Tata, Director of Quality
Woodward Governor Company**

Workshops

Estimating Process Capability for “Not so Normal” Features of GD&T presented by Gordy Skattum

Effective Root Cause presented by Roy Ervin

Integrating technology and your QMS presented by Mike Aston & Jeff Moore

AS9100 Auditing presented by Beth Halfman & Mary Strutzenberg

Where: NIU Rockford
8500 E. State Street
Rockford, IL 61108

When: Friday, April 17, 2009

Recertification certificate for 0.7 units will be issued to all applicable attendees.

Reservations Deadline Monday, April 13, 2009

Submit form found at www.asq-rockford.org and mail a \$200 check payable to “ASQ Rockford Section 1205”.

Did You Know...

- That Ross Raspopovich accepted the position of Quality Management Process (QMP) Chairperson.
- That beginning in March, the cost for the dinner meeting will be waived for members who are unemployed?
When registering, add a note in the comment section that you are transitioning between jobs.
- That all section members that come to five or more meetings will receive a special gift bag at the May meeting?
- That the Calumet Chapter of the Society of Manufacturing Engineers is hosting a job fair on Tuesday, April 14, 2009, at Purdue University Calumet in Hammond, IN?
The job fair will be from noon until 4:00 pm in The Center facility off of 173rd Street.
- That the bulletin editor is looking for news (e.g., honors, promotions, certifications, community service involvement) about our members to list under the “Did You Know” column?
- That all news items should be sent to the bulletin editor by the last day of the month?





Illiana Section 1213

Meeting Agenda for 2008/2009

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
4/28/2009	Carlithe Layosa Submit reservation online	World-Class Employee Engagement Practices	Scrementi's Banquets 104 W. Sauk Trail Chicago Hts., IL 60411 (708) 755-0624	Manu Vora
5/19/2009	Carlithe Layosa Submit reservation online	Lean and Culture Change	Burgundy Bistro 3462 Vollmer Road Olympia Fields, IL 60461	Dave McConnaughey

ILLIANA MEMBERS PLEASE UPDATE ASQ WITH YOUR EMAIL ADDRESS TO CONTINUE TO RECEIVE IMPORTANT UPDATES FROM YOUR SECTION.

REMEMBER TO CHECK THE ILLIANA WEBSITE MONTHLY FOR THE BALANCE OF THE SECTION NEWSLETTERS!!

Sign on to the Illiana Website www.asq-illiana.org for any new information

ILLIANA SECTION 1213 UPCOMING EVENT

Guest Speaker: Manu Vora

World-Class Employee Engagement Practices

April 28, 2009, beginning at 6:15 PM

Scrementi's Banquets

104 W. Sauk Trail

Chicago Hts., IL 60411

708-755-0624