



ILLIANA SIGNAL



Volume XXII Issue 5

Illiana Website www.asq-illiana.org.

February , 2009

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MESSAGE FROM THE CHAIR

Greetings Everyone,

Our January meeting was the annual Illiana Section business meeting, again at Sanfratello's in Glenwood. The salad, appetizers, pizza, and free drinks were a delicious combination. We received some very good information from all of the board members in attendance. One of the most exciting things is that we have a few volunteers for board position of Treasurer – the first time in many years that we've had any race contested. In case you didn't know it, there are three positions that are considered the Executive Board; they are Chair, Treasurer, and Secretary, and they must be opened up for nominations every year. The Chair and Treasurer positions are term-limited at two years, and the entire section must be given a chance to vote, but only if the positions are contested. The Chair and Treasurer positions are currently in offset years, and this helps provide some continuity, but this does not always stay that way if one of the incumbents does not serve a full two-year term. The Secretary position is not term-limited.

On Friday, January 30th, we had our 2nd Annual Illiana Section Conference, with the theme "Quality as a Way of Life" at Calumet College of St. Joseph in Whiting, IN. More about that in next month's newsletter. Unfortunately I was unable to attend, but I am sure that it was extremely successful.

For those of you who have not provided your email address to ASQ Headquarters, we send two newsletters by mail to help you catch up. This February addition was mailed for that purpose. Make sure that you look for, and schedule your attendance at some or all of the monthly general meetings.

Don't forget, that the cold days of winter can be a great time to study for one of the ASQ certification exams – these can be very beneficial for a current job, and especially helpful if you are in transition. The information about test dates is available in this newsletter and in more detail on the web site. There are many different certifications now, so there is very likely one that would apply to you personally, your current position, or a position you aspire to. Give it a try! There are plenty of people who can help you figure out how to get started, and give you some tips, if you are hesitant.

If you would like to help the section by volunteering, even a small task can be very helpful, please get in contact with me or one of the other board members.

Please don't forget to periodically visit our own Illiana website, www.asq-illiana.org where each edition of the newsletter, the program schedule, and other information you might need, is posted. You may not know this, but we also post job opportunities that we hear about.

Regards,

Tracy Sims
Section Chair

Mission Statement

Illiana Section 1213-ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

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If you have any comments or questions, please feel free to contact your Board Members or ASQ.

February Meeting

DATE: Tuesday, February 24, 2009

LOCATION: Chef Klaus Bier Stube
679 LaGrange Road
Frankfort, IL 60423
815-464-1085

TIME: 6:15 P.M. --- Registration
6:30 P.M. --- Dinner
7:30 P.M. --- Program

Speaker: MJ Brenne

TOPIC: Why Can't I Get Through to These People?

A troubleshooting guide to business communications for quality professionals
Bring your most challenging communications tasks to the February 24, Illiana Section ASQ meeting. Have you ever had to tell a boss that her idea won't work, and may in fact make things worse? Have you had to write a report that shows that the production problem everyone thought was fixed is still there? And eating up revenue every day? Do you need to present a recommendation to a team who seems bent on going in the wrong direction? In a fast-paced, hands-on session, you'll find ways to effectively convey the most difficult messages that quality professionals need to deliver and that nobody wants to hear.

The session will be conducted by MJ Brenne of *Writing and Speaking for Results*. Since 1990, MJ's communications skills workshops and coaching services have produced results for Quality and technical professionals at Abbott Laboratories, Baxter Healthcare, TAP Pharmaceuticals, Hospira, and other global-sized companies.

Please RSVP ASAP -- No later than Friday, February 20, 2009

Submit reservation online at <http://www.asq-Illiana.org>, or send an email to carlithe.layosa@stvinc.com

Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Appl. Deadline</u>
2009		
<i>CQT, CRE, CQI, CMQ/OE, CHA, CBA, CSSBB</i>	<i>March 7</i>	<i>January 9</i>
<i>World Conf, Houston, TX All Exams</i>	<i>TBA</i>	
<i>CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB</i>	<i>June 7</i>	<i>April 8</i>
<i>CQT, CRE, CQI, CMQ/OE, CHA, CBA, CSSBB</i>	<i>October 17</i>	<i>August 14</i>
<i>CQE/CQA/CSQE/CQIA/CCT/CQPA/CSSGB</i>	<i>December 5</i>	<i>October 9</i>

The location for the March and June 2009 tests have been confirmed for Section 1213 at:
Joliet Junior College in Joliet, IL

Illiana Section 1213 Business Meeting

1/27/09





Illiana Section 1213

Meeting Agenda for 2008/2009

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
2/24/2009	Carlithe Layosa Submit reservation online	Why Can't I Get Through to These People?	Chef Klaus Bier Stube 679 LaGrange Rd. Frankfort, IL 60423	MJ Brenne
3/31/2009	Carlithe Layosa Submit reservation online	Implementing Lean and Six Sigma at Local Hospitals	Dick's 10808 Wicker Ave. (Rt. 41) St. John, IN 46373 (219) 365-5041	Keith Poole
4/28/2009	Carlithe Layosa Submit reservation online	World-Class Employee Engagement Practices	Scrementi's Banquets 104 W. Sauk Trail Chicago Hts., IL 60411 (708) 755-0624	Manu Vora
5/19/2009	Carlithe Layosa Submit reservation online	Lean and Culture Change	Burgundy Bistro 3462 Vollmer Road Olympia Fields, IL 60461	Dave McConnaughey

ASQ Section Satisfaction and Loyalty Study Open

What can your ASQ section do to make your experience better? Take our survey and let us know. Your input gives section leaders guidance for creating opportunities focused on member needs. This allows your ASQ section to provide the products and services that are most important and beneficial to you.

All ASQ section members can provide feedback on how well their ASQ section serves their needs. We appreciate your participation in this survey. Your answers will be kept confidential and reported to ASQ management only in the aggregate. Email invitations or postcards were sent to ASQ members beginning January 5. The study will be open through February 15.

As a thank you, participants will be entered into a drawing to win one of four 2009 ASQ World Conference on Quality Improvement registrations (a \$925 value). The conference is May 18-20, 2009 in Minneapolis, MN.

To participate, please visit <http://www.asq.org/mr/09-sect-sat.html>.

MEETING LOGISTICS

Directions

From North: Take I-57 (I-294 or I90E/94) to I 80 West to Iowa. Exit at LaGrange Road (exit 145). Turn left and follow LaGrange road 3 miles.

From West: Take I-80 east and exit at LaGrange Road (exit 145). Turn right and follow LaGrange road 3 miles.

From South: Take Route 30 to LaGrange Road. Turn right on North LaGrange. Proceed for 3 miles.

Note: The restaurant is located in a shopping complex next to Walt's Grocery store.

Sign on to the Illiana Website www.asq-illiana.org for any new information



ASQ Illiana Section 1213

In This Issue:

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- 2) Meeting Agenda, 2009
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- 4) Election of Treasurer
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Vote for Treasurer

The Illiana Section 1213 is fortunate to have two qualified candidates running for Treasurer. Email your vote to Don Herz, Nominations Chair, at donaldherz@msn.com by February 23, 2009.

Meet your candidates



Ross Raspopovich, MBA, CPA, ASQ-CMQ/OE
Ross currently serves as Chief Financial Officer and Director of Quality Systems at Gift of Hope Organ & Tissue Donor Network. He has served in the finance department for 10 years and the quality department for 3 years. Gift of Hope Organ & Tissue Donor Network is one of the largest Organ Procurement Organizations in the United States serving a population of over 11.7 million. Prior to Gift of Hope he worked in the insurance industry in progressive finance positions for thirteen years. During his thirteen years in the insurance industry he has worked for various organizations which included property & casualty, corporate, brokerage, behavioral health and self insurance groups. Ross has obtained a Bachelor of Science from Illinois State University in accounting and a Masters in Business Administration from Indiana University. He received ASQ-CMQ/OE certification in 2008. Ross has been a member of the Chicago ASQ section for 3 years prior to joining the Illiana section.



Lee Fadeley

Lee currently works as a sales engineer for Republic Engineered Products. He received a B.A. from the University of Akron and passed the CQE and CQA examinations in June 1995 and June 2004 respectively. Lee has been a Senior Member of ASQ Section 1213 since May 1989 and is very interested in serving as Treasurer.

ILLIANA MEMBERS PLEASE UPDATE ASQ WITH YOUR EMAIL ADDRESS FOR IMPORTANT UPDATES FROM YOUR SECTION.

REMEMBER TO CHECK THE ILLIANA WEBSITE MONTHLY FOR THE BALANCE OF THE SECTION NEWSLETTERS!!

ILLIANA SECTION 1213 UPCOMING EVENTS

**Why Can't I Get Through to These People?
February 24, 2009, beginning at 6:15 PM**

**Chef Klaus Bier Stube
679 LaGrange Road
Frankfort, IL 60423
815-464-1085**