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**Illiana Section Website**

[www.asq-illiana.org](http://www.asq-illiana.org)

## Message from the Chair

I would like to thank everyone who attended the January Business meeting at Sanfratello's in Glenwood. There was a good turnout. Everyone enjoyed the free Pizza and soft drinks provided by the section.

Larry Sprengel, the Board Treasurer, reported on the financial status of the section. Good News! We have managed our expenses pretty well. The main improvement came from using the website, <http://www.asq-illiana.org> to communicate with section members rather than all of the newsletter mailings. This saved the section a significant amount of money.

Charlie Schmidt reported that membership in the section is down from recent years, primarily due to the economy. Charlie also talked about the "New Members Program" he works on. Essentially, every new member is sent a packet by Charlie. This packet contains a membership certificate, an invite to a free dinner at a section meeting and information concerning section and ASQ activities along with information of how to contact ASQ Headquarters and membership applications. He noted that we still mail at least two paper newsletters a year. Typically we send the entire membership one newsletter in September to "kick off" the season and then another in December or January.

Pam Hale then spoke about Programs. Pam is looking for suggestions for topics and speakers for the 2004/2005 season. She also added her praise for the website, noting how easy it was to use the website to sign up for meetings. Credit was given to Ms. Jackie Webster of Small Web Solutions, for the design and administration of the website. We all feel that she does a great job working with an organization like ours.

Nominations for the 2004/2005 Board was sought. The new slate of Board Members for the Illiana Section of ASQ was then approved at the January General Meeting at Sanfratello's.

Steven Schuelka is our Guest Speaker in February. He will be speaking on February 24<sup>th</sup> at Glenwood Oaks Restaurant. The topic is one of the most timely we have had, "Quality In Health Care – It Can Save Your Life".

The slate of elected Board Members for the coming year will be:

**Charlie Schmidt** – Chair (formerly Membership Chair)

**Pam Hale** – Vice Chair: Programs (Returning)

**Martin Villegas** – Vice Chair: Section Affairs (Returning)

**Michael Orr** – Vice Chair Membership

**Christy Claus** – Secretary (Returning)

**Larry Sprengel** – Treasure (Returning)

**Mission Statement**

Illiana Section 1213-ASQ is dedicated to advancing the principles and practices of quality control for the benefit of its members, the Society, local business and industry, the education sector, and the community.

(Message from the Chair, cont'd)

I would also like to thank those section members who volunteered for some of the "non-elected" Board Positions -- Mike McGrath, Steve Schuelka, Mike Booth and Michele Hoppenrath.

### Certification Tests

<u>Exam List</u>	<u>Exam Date</u>	<u>Application Date</u>
CQT/CRE/CMI/HACCP Biomedical Certified Quality Manager Six Sigma Black Belt <b>Location:</b> Joliet Junior College	March 6, 2004	January 9, 2004
CQE/CQA/CSQE/CQIA/CCT <b>Location:</b> Joliet Junior College	June 5, 2004	April 2, 2004
CQT/CRE/CMI/HACCP Biomedical Certified Quality Manager Six Sigma Black Belt <b>Location:</b> Business and Career Institute at South Suburban College	October 16, 2004	August 20, 2004
CQE/CQA/CSQE/CQIA/CCT <b>Location:</b> Business and Career Institute at South Suburban College	December 4, 2004	October 1, 2004

### Illiana Section 1213 Meeting Agenda for the Balance of 2004

<u>Date</u>	<u>ASQ Contact</u>	<u>Topic</u>	<u>Location</u>	<u>Speaker</u>
1/27/2004	Pam Hale	<b>Illiana Annual Bus Mtg. &amp; Officers Elections</b>	Sanfratellos Restaurant 127 Main Street Glenwood, IL (708) 758 5500	Don Herz
2/24/2004	Pam Hale	<b>Quality in Health Care</b>	Glenwood Oaks 106 N. Main St. Glenwood, IL (708) 758 4400	Steve Schuelke
3/23/2004	Pam Hale	<b>Quality in A Lean Office</b>	Holiday Inn Matteson 500 Holiday Drive Plaza Matteson, IL (708) 747 3500	Denise Rzonca
4/14/2004	Don Herz Pam Hale	<b>Joint Meeting with Chicago Chapter</b>	Rosewood Inn West Route 83 S. Cicero Ave.	
5/25/2004	Pam Hale	<b>Value Stream Mapping</b>	Glenwood Oaks 106 N. Main Street Glenwood, IL (708) 758 4400	Chris Abrey

## Plan to Attend Illiana 1213 Dinner Meetings

### MEETING LOGISTICS

February 24 2004

**Speaker:** Steve Schuelka

**Topic:** Quality In Health Care – It Can Save Your Life

All of us, at one point or another, have been the recipient of services from a hospital, clinic or other health care institution. While there have been great strides in medicine in recent time, it is through those age old tools of SPC and quality improvement that facilitate many of the changes in which you receive your care and treatment. The talk will discuss performance initiatives within the healthcare system and how your company's bottom line is impacted.

Our speaker, Steven J. Schuelka, has been a member of ASQ since 1980. He has taught numerous seminars in SPC, Design of Experiments and Statistical Methods along with CQA and CQE Exam Preparation courses at many colleges within the Illiana region. Mr. Schuelka received B.S. and M.S. degrees in statistics from Iowa State University and has a M.S. E. from Purdue University. He is a Senior Member of ASQ and a CQA, CQE, CRE and a Certified Quality Manager. He is currently working as the Organizational Performance Manager at The Methodists Hospitals, a multi-campus healthcare provider in Northwest Indiana.

Illiana's Dinner Meeting will be held at Glenwood Oaks Restaurant , 106 N. Main Street, Glenwood, IL Telephone: (708) 758 4400

#### Directions

**From North:** Take I-94 to junction at I-94/I-80, go West on I-80 to Route 1 (Halsted Street) Exit South to 187th Street East (Left) to first stop light, turn left over R.R. Tracks and East to Stop Light. Glenwood Oaks Restaurant is located on your Left. Turn Left At the light and the parking lot is on your Left

**From West:** I-80 East to Route 1 South (Halsted Street) Go South to 187th Street and follow above directions.

**From South:** Take Route 1 North (Halsted Street) to 187th<sup>rd</sup> Street East Right to first stop light and follow above directions.

Sign on to the Illiana Website <http://www.asq-illiana.org> for any new information